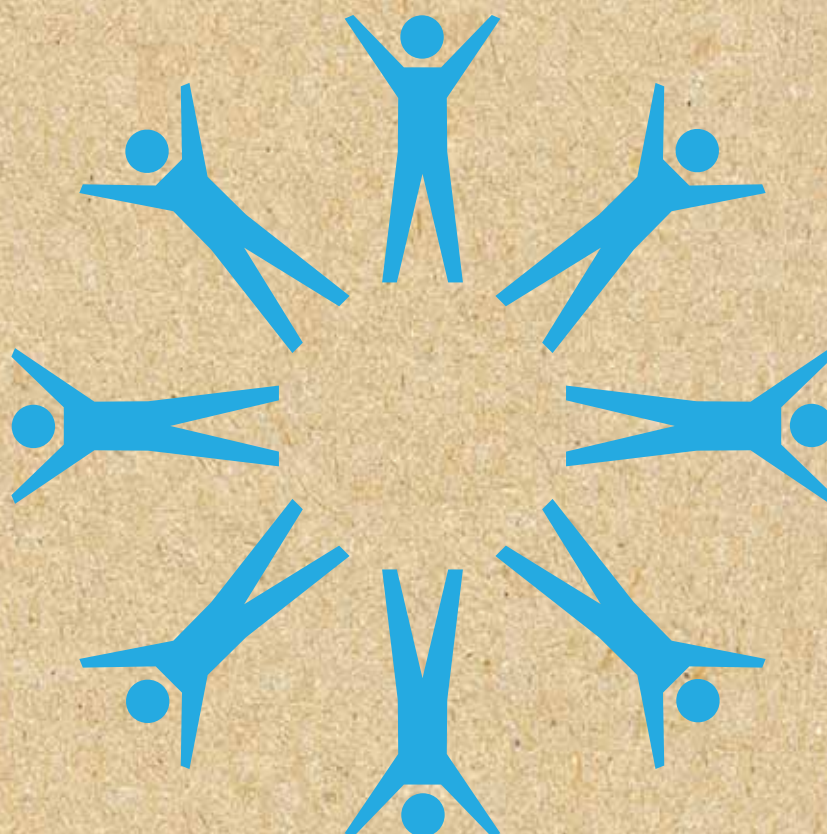


Destination: Nature-Society-Humanity



*with **you** as our destination*



Corporate Social Responsibility Report 2013



Each journey is made
with you as... our destination
Corporate Social
Responsibility Report **2013**



with **you** as our destination



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CEO's Address

Although one of the business sectors that were severely hit by the ongoing economic crisis, coastal shipping in Greece remains the sector that can and will support the country's efforts to overcome the difficulties.

Now we see a light on the horizon and although we are still grieving the loss of Petros Vettas, Chairman of Attica Group, last April, this Address is encouraging for better journeys with you, our passengers, as our destination.

As regards the Adriatic Sea market where four of our vessels operated in 2013, the Group's transportation volumes compared to the previous year increased by 11.1% in passengers, 9.2% in private vehicles, and decreased by 1.2% in freight units.

The Group's transportation volumes in all domestic routes in the Aegean (Cyclades, Dodecanese, North Aegean and Crete) increased by 5.3% in passengers, 2.3% in private vehicles and 4.3% in freight units compared to 2012.

The 3.8 million passengers who traveled with our vessels in 2013 is an indicator which shows that the tourism engine has restarted, with all the benefits it will bring to Greek economy and culture, but also shows that the communities of coastal areas have come back to life, that our routes once again bring people together, and that people join forces and keep their hopes up.

The best results for the Company in 2013, which however remain in negative territory, are reflected in the selected figures of the Group's results shown in this year's Social Responsibility Report. Lately, however, all the people who travel with us, but also all the people who work with Attica Group and make these journeys possible get a glimpse of optimism.

Furthermore, it is worth noting that the improved financials of the Group, as seen in the presentation of results for FY 2013, also came as a result of our established policy to contribute to environmental protection. As a result, not only did we reduce our administrative expenses, but also placed particular emphasis on the energy management of our vessels' routes, which, along with the streamlining of our routes and the slight reduction in fuel prices, resulted in a significant reduction in the cost of fuels and lubricants (down by 9.9% in relation to 2012).

We perceive corporate responsibility as an multilayer extensive grid of obligations and actions. People are and have always been our priority, and our starting point is our personnel.

Our employees are one of the four pillars of action developed in the context of our Corporate Social Responsibility program, to which we are fully committed. 880 people work for Attica group, of which 176 are office-based and 704 work on board our vessels, who are our company's main asset and the driving force behind all of our activities.

Another pillar of action is our contribution to the environment and local societies. Loyal to its values, our company remains committed to the raising of environmental awareness and social welfare, taking all efforts to help in the best way possible.

One of our new efforts taken in 2013 was the recording of measurements of power and water consumption at our company's registered office. This enables us not only to have an exact picture of consumption, but mainly to set targets to reduce it year by year.

At the same time, for one more year we continued our admittedly successful programs of "Sun Protection" and "Blood Ties". In the context of the first program, we collaborated with NGO Melampous for the free examination of people in Paros and Naxos and informed people about the consequences of exposure to the sun and methods of prevention. In the context of the second program, the Company's employees, both office-based and on board vessels, organized days for voluntary blood donation, demonstrating in this simple and selfless way their own perception of "Blood Ties".

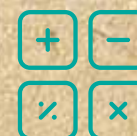
Our constant presence in the islands has resulted in relationships between many of our people and islanders who they regularly contact and now address by their first name. This is a very substantial relationship built over 13 years. We also support parents associations in small local societies, charitable and non-profit organizations, Metropolitan churches, cultural and athletic clubs. We collaborate with the doctors of each community and are present and offering our assistance wherever needed.

Of course, we will always be there to foster any initiatives that could benefit the residents of the areas reached by our vessels, in relation to the environment, local economies and social development.

To us in Attica Group, "moral entrepreneurship" has become both a way of work and life. Our priority is people next to us, our colleagues at the office, our fellow passengers on board, our fellow citizens or neighbors in an island, a village or a city. It is the small land where we live. It is the big land where we belong. The journey strengthens communication. Communication brings cooperation and harmony. We share our visions and experiences. We protect our environment. We foster our traditions. We build civilization.

These values are of paramount importance now, more than ever.

Enjoy your reading!
Spiros Ch. Paschalis
Chief Executive Officer



Report

Introduction

For Attica Group this is the 7th consecutive annual “Social Responsibility Report” and the 5th issued according to the guidelines of the GRI/G3.1 International Sustainability Reporting Initiative. Its contents reflect the overall perception of Corporate Responsibility for the Group, setting out and disclosing important issues and effects with regard to the fundamental principles of Social Corporate Responsibility (SCR). The Report represents the period 01/01/2013 – 31/12/2013 (unless otherwise indicated at some points) and pertains to all Group operations in Greece and in part to foreign operations. The Report contains quantitative data drawn from direct measurements; where estimates are made, express reference is made thereto.

Reporting Principles

The structure of the Report follows Global Reporting Initiative (GRI) “Sustainability Reporting Guidelines” (version G3.1, 2011), at the same time adopting the UN-developed Global Compact principles and criteria.

Report Terminology

For easier reading of the Report, please pay attention to the following, widely used terms:

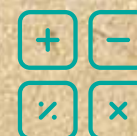
| TERM | REFERS TO |
|--|---|
| “Company”, “we”, “Attica Group”, “Group” | Attica Holdings SA |
| “Blue Star Ferries”, “Superfast Ferries” | the subsidiaries comprising the Group |
| “ANEK-SUPERFAST” | the Joint Service of ANEK LINES with SUPERFAST FERRIES for the Piraeus-Heraklion & Patras-Igoumenitsa-Ancona routes |
| “Report” | Social Responsibility Report 2013 |
| “p. 7, 8, etc” | Report section |

Sources of Data

All data presented in the Report were drawn from individual business units of Attica Group. The quantitative data were drawn from the databases maintained centrally at the company and its individual Divisions, with the support of IT systems, applications, files, and established procedures.

Indicatively:

- The analysis data of HR categories are drawn from the HR Division database.
- The financial data are drawn from the Finance Division database.
- Recycling, energy & water consumption data are drawn from the Quality Assurance & Environmental Management Division.
- The customer service data are drawn from the Customer Service & Loyalty Division database.
- The discount and free tickets data are drawn from the booking systems and the Commercial Division.
- The sponsorship data are drawn from the Commercial Division and the Marketing department databases.
- Recording data related to the LIFE program are provided by the Hellenic Ornithological Society.



Objectives of Report 2014

- To train and inform senior management about new developments in Corporate Responsibility;
- To inform and raise further awareness among our people in Social & Environmental programmes;
- Issue the Social Responsibility Report 2014 in line with GRI 4;
- Continue operations "Blood Ties" and "Sun Protection";
- Develop new programmes that will focus on local communities;
- Reinstate the "Administrative Personnel Opinions and Satisfaction Survey".

| GOALS FOR 2013 | RESULTS | ACHIEVEMENT | | |
|---|---|-------------|---------|------|
| | | - | PARTIAL | FULL |
| Certification of the Report by a third independent entity | The action was postponed for the period 2015-2016 due to the currently adverse conditions and the future upgrade of the Report in line with GRI G4. | • | | |
| Collection of quantitative data in relation to the provision of free and/or discount tickets on the Piraeus-Heraklion route | see section VI | | • | |
| Recording of water consumption at the company's headquarters | see section V | | | • |
| Recording of energy consumption at the company's headquarters | see section V | | | • |
| Expansion of the collection, recording and control system for data included in the Report | Water consumption recording on Group ships achieved - see section V | | • | |
| Continuation of operations "Blood Ties", "Sun Protection" and "Traditional Professions" | see section VI | | | • |
| Development of new programmes focusing on local communities | No new programmes were implemented due to the current conditions | • | | |
| Reinstatement of "Administrative Personnel Opinions and Satisfaction" survey | The survey was postponed for the period 2014-2015 due to other internal actions taking place | • | | |





Section I: Introduction

Coastal Shipping and Greece
Our Group
Our Lines
Our Fleet
Our Network
Our History
Significant Events in 2013
Financial Data



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1. Coastal shipping and Greece

As a Mediterranean country with almost the longest coastline in Europe, Greece has been traditionally a strong player in coastal shipping. It could not be otherwise, since Greece is a leader in shipping, with its numerous islands with varying landscape, the mild climate and sunshine. The above, combined with the favourable sea conditions for sailing and the short distances between coasts, strengthen the interest of tourists who are successfully and consistently served by the country's lines.

As a result, maritime transport aims to support the country by contributing to its cultural and economic growth, both locally and generally. It connects people, products, cultures, civilizations and strengthens the development of remote regions, offering them a transport and communication channel.

Historically the role of coastal shipping in Greece was closely connected and intertwined with economic prosperity and tourist entertainment. However, the most important aspect of the industry's contribution is connection, a vital factor for local communities, which leads to communication between people and ultimately acts as a decisive factor to improve the daily life of people living in remote regions, but also of other Greek islands.

2. Our Group

Attica Group is a Marfin Investment Group subsidiary and the parent company of shipping companies Superfast Ferries and Blue Star Ferries. Our Group operates in the passenger shipping industry. The fleet numbers 13 car-passenger ferries which are registered in the Greek ship registry, operating on Greece-Italy routes, and Cyclades, Dodecanese, NE Aegean and Crete routes. The head offices are located at 123-125 Syngrou Avenue and 3 Torva St, 117 45, Athens, Attica.

More specifically, the Group's ships performed the following operations in 2013:

Adriatic Sea

Attica Group operated during 2013 in the Patras – Igoumenitsa – Ancona route (joint service with one vessel of ANEK LINES) and in the Patras – Igoumenitsa – Bari route, with seasonal approaches to Corfu during summer period, with the vessels Superfast I, Superfast II, Superfast XI and Superfast VI, which were replaced by Superfast XII after being sold on April 2013.

According to the Group's traffic data, total traffic in all Greece-Italy routes amounted 529,201 passengers increased by 11.1%, 109,146 private vehicles increased by 9.2% and 113,514 freight units decreased by 1.2% in slightly increased by 0.8% departures compared to 2012.

Coastal shipping

Attica Group operated in the Piraeus – Cyclades routes with four vessels, in the Piraeus – Dodecanese with three vessels, in Piraeus – Heraklion with one vessel (joint service with one vessel of ANEK LINES) and in the Piraeus – Chios – Mytilene with one vessel. According to Company data, itineraries during 2013 were reduced by 1.5% compared to 2012. The Piraeus-Heraklion route is served by the Group's ship jointly with a vessel of ANEK LINES.

The Group's activities by geographic region are as follows:

As regards domestic lines, the Group operated the Cyclades, the Dodecanese, the Piraeus-Heraklion routes, and the Piraeus - Chios - Mytileni route, with BLUE STAR PAROS, BLUE STAR NAXOS, BLUE STAR DELOS, BLUE STAR ITHAKI, BLUE STAR 1, BLUE STAR 2, DIAGORAS, BLUE HORIZON, SUPERFAST XII (until March 2013) and BLUE STAR PATMOS.

According to the Group's traffic data, the total traffic in all Domestic routes amounted 3,234,394 passengers, compared to 3,072,191 in 2012 (increase of 5.3%), 394,271 private vehicles, compared to 385,242 in 2012 (increase of 2.3%) and 145,310 freight units, compared to 139,313 in 2012 (increase of 4.3%) in decreased by 1.5% departures compared to 2012.

The Company's sales network is highly developed both in terms of domestic and international routes. In fact, the Group maintains 35 Premium Sales Agents worldwide and more than 20,000 travel agencies in Greece and abroad to serve its customers.

All of the Group's vessels are certified by the International Safety Management Code ISM in accordance with SOLAS requirements, for the safety of human life at sea, and in accordance with the international standards ISO 9001:2008 (International Quality Management Standard) and ISO 14001:2004 (Environmental Management Standard). The ISO 9001:2008 and ISO 14001:2004 certifications were issued by the American Certification Agency "ABS Quality Evaluations", part of the international Group of Companies, American Bureau of Shipping (ABS). The certification according to the new Quality Management Standard ISO 9001:2008 took place in 2009 and stands as recognition of the high standard services provided by the Group.

Finally, the contractor has provided Goody's restaurants on BLUE STAR 1, BLUE STAR 2, BLUE STAR PAROS, BLUE STAR NAXOS, BLUE STAR ITHAKI & BLUE STAR DELOS with the certified "Food Safety Management System according to the TUV Hellas EN ISO 22000:2005". Also all FLOCAFE shops operating on all Group ferries apply the "HACCP Food Safety Management System".

As one of the largest coastal shipping companies with 20 years of successful operation and continuous growth, Attica Group is a key pillar of development of Greek tourism and of all the Greek islands, and plays an essential role in the country's social and economic growth. In addition, in recent years the Company has made significant investments in the Greek market with the construction of two new and sophisticated ferries: BLUE STAR DELOS and BLUE STAR PATMOS.

At the same time, its operations across Greece offer professional growth opportunities and direct employment to approximately 880 employees.

Attica Group, through Blue Star Ferries, was responsible for changing the conditions of travel in the wider area of the Aegean, combining responsibility and reliability with elegance and comfort. Together with Superfast Ferries, which holds the leading position in the Adriatic Sea market and Crete, it provides high quality services, respecting the needs of its partners, employees and, above all, its passengers.

Shareholder structure

Based on the shareholder list information on 31.12.2013, the holders of shares and voting rights over 5%, according to Law 3556/2007, were the following:

Shareholder list details as of 31.12.2013 of ATTICA Holdings SA (Law 3556/2007)

| Shareholders | Number of shares | % | Voting right (Law 3556/2007) | % |
|-------------------------------------|--------------------|------------|------------------------------|-------------|
| MIG Shipping S.A | 149,072,510 | 77.78 | - | - |
| Marfin Investment Group Holdings SA | 22,241,173 | 11.60 | 171,313,683 | 89.38 |
| Other shareholders | 20,346,637 | 6.31 | 12,072,913 | 10.62 |
| Total | 191,660,320 | 100 | 191,660,320 | 100% |

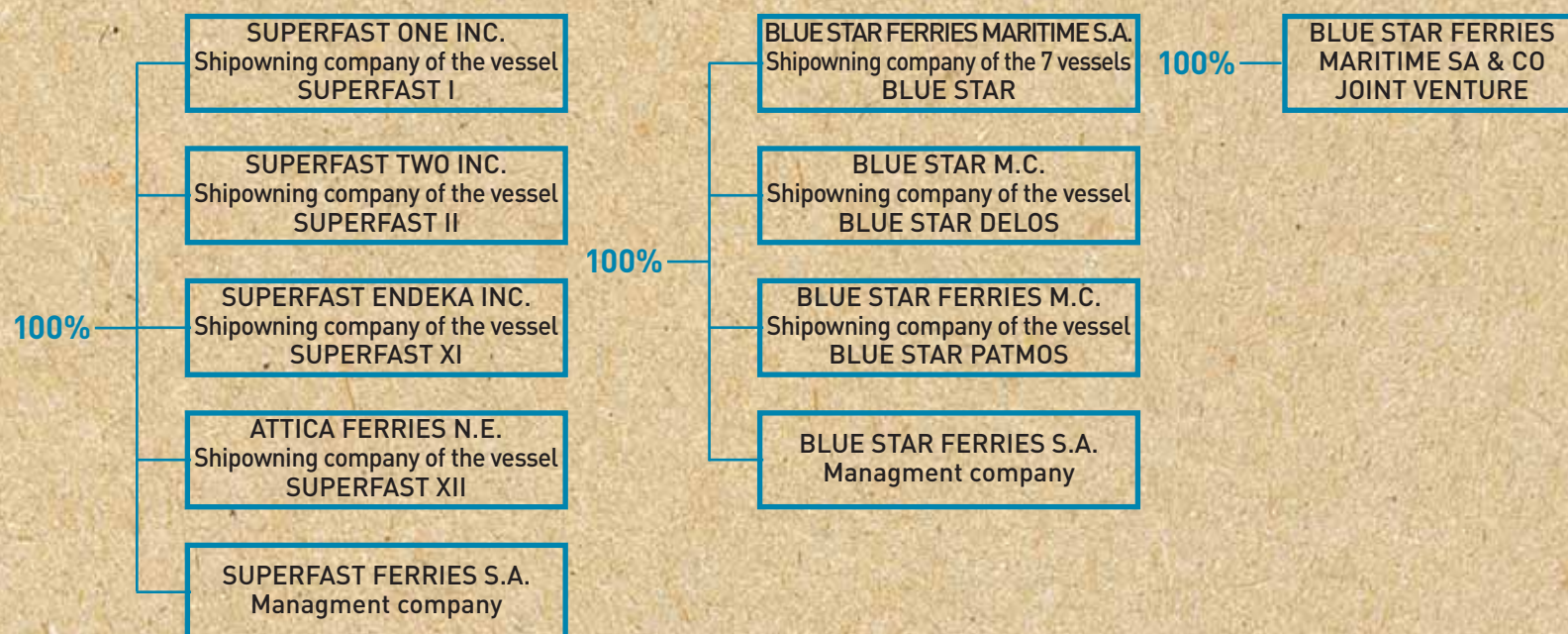
The company does not own treasury shares and its subsidiaries do not own Company shares.



Organizational structure

The following chart presents the structure of the ATTICA HOLDINGS SA Group with its subsidiaries.

ATTICA HOLDINGS SA



Notes:

- BLUE STAR FERRIES SA is the owner of vessels BLUE STAR PAROS, BLUE STAR NAXOS, BLUE STAR ITHAKI, BLUE STAR 1, BLUE STAR 2, DIAGORAS and BLUE HORIZON.
- The chart does not include ex shipowning companies, joint ventures and other companies with no activity.

Management

The current structure of the Board of Directors (hereinafter the “BoD”) of the Company is the following:

| Full name | Capacity | |
|-------------------------|----------------------------------|-------------------------------------|
| Kyriakos D. Magiras | Chairman | Executive member |
| Michael G. Sakellis | Vice-Chairman | Executive member |
| Spiridon Ch. Paschalis | Managing Director | Executive member |
| Efthymios Th. Bouloutas | Director | Non-Executive member |
| Areti G. Souvatzoglou | Director | Non-Executive member |
| Markos A. Foros | Director | Independent Non-Executive member |
| Alexandros Th. Edipidis | Director Non-Executive member | Independent |

The professional address of the BoD Members is the Company’s registered office at 123-125 Syngrou Ave & 3 Torva St, 117 45 Athens.

The Company’s sole administrative and management body, in accordance with its Articles of Association, is its Board of Directors.
The Company’s supervisory body is the Audit Committee.

3. Our lines

Greece-Italy

Attica Group operated during 2013 in the Patras – Igoumenitsa – Ancona route [joint service with one vessel of ANEK LINES and in the Patras – Igoumenitsa – Bari route, with seasonal approaches to Corfu during summer period, with the vessels Superfast I, Superfast II, Superfast XI and Superfast VI, which were replaced by Superfast XII after being sold on April 2013.

Domestic lines

As regards domestic lines, the Group operated the Cyclades, the Dodecanese, the Piraeus-Heraklion routes, and the Piraeus - Chios - Mytileni route, with BLUE STAR PAROS, BLUE STAR NAXOS, BLUE STAR DELOS, BLUE STAR ITHAKI, BLUE STAR 1, BLUE STAR 2, DIAGORAS, BLUE HORIZON, SUPERFAST XII (until March 2013) and BLUE STAR PATMOS.

4. Our fleet

The fleet of Attica Group consists of 13 car-passenger vessels serving the routes performed by the company in Greece and abroad:

| FLEET | CONSTRUCTION (year) | MAX SPEED (knots) | PASSENGERS | GARAGE CAPACITY |
|------------------|---------------------|-------------------|------------|-----------------|
| BLUE STAR 1 | 2000 | 28 | 1,890 | 641 |
| BLUE STAR 2 | 2000 | 28 | 1,854 | 641 |
| BLUE STAR ITHAKI | 2000 | 24.1 | 1,317 | 245 |
| BLUE STAR PAROS | 2002 | 24 | 1,474 | 212 |
| BLUE STAR NAXOS | 2002 | 24 | 1,474 | 212 |
| BLUE STAR DELOS | 2011 | 25.5 | 2,400 | 434 |
| BLUE STAR PATMOS | 2012 | 25.5 | 2,000 | 434 |
| DIAGORAS | 1990 | 21.1 | 1,462 | 274 |
| BLUE HORIZON | 1987 | 23 | 1,497 | 780 |
| SUPERFAST XI | 2001 | 28.5 | 1,639 | 649 |
| SUPERFAST XII | 2001 | 28.5 | 1,639 | 649 |
| SUPERFAST I | 2008 | 23 | 928 | 783 |
| SUPERFAST II | 2009 | 23 | 928 | 783 |

Attica Group, with a fast and ultra modern fleet at its disposal, fully understands the essence of a comfortable and pleasant trip. A full range of amenities and services are offered on board our vessels:

- Spacious cabins
- Aircraft type seats
- Cabins with PURE technology (available on SUPERFAST XI, SUPERFAST XII, BLUE STAR 1 & BLUE STAR 2)
- Restaurants, Bars and Cafés for delicious meals and moments of relaxation
- Bars and Cafés on deck
- Pool (available on SUPERFAST XI, SUPERFAST XII)
- Casino (available on SUPERFAST I, SUPERFAST II, SUPERFAST XI, SUPERFAST XII)
- Shops for on board shopping
- Wi-Fi connection
- Internet Corner (available on SUPERFAST XI)
- Coin telephones and ATMs
- Disco (available on SUPERFAST XI, SUPERFAST XII)
- Video Games (available on all ferries except BLUE STAR PAROS & BLUE STAR NAXOS)
- Reserved space for pets



5. Our network

International lines

The Sales Network of Attica Group for international lines expands across the world and is supported through the company's modern call centre which provides fast and quality service to all customers, and by 35 Premium Sales Agents in the main markets and port agents at the departure ports.

Attica Group is a full member of the management and commercial bodies of the International Union of Railways (UIC), the International Common Tariff System of Railways (NRT) and other railway organizations (such as the EU-RAIL, the INTERRAIL, etc.), the International Rail Transport Committee (CIT), the Central Clearing Bureau of Railways (BCC), the European railway Statistics and Information organizations, ect. Recently it also became a full member of the South-East Europe Railway Group (SERG). Today the International Union of Railways (UIC) has 199 members from 84 countries and 5 continents, through which our services are available.

The Group aims to identify new markets and meet new challenges in order to expand its collaborations and increase sales. Our experienced personnel, after careful strategic planning, using a variety of marketing tools, is in communication with its partner networks, informing and guiding them in relation to the commercial policy, as well as keeping them up to date with the company's activities and new products. In its effort for ongoing modernisation, the Group keeps investing in new technologies and means, promoting online ticket sales through its website at www.superfast.com, as well through the websites of its partners, achieving increasing sales every year. It also participates in the main Tourism and Transportation trade fairs in Europe, promoting the programmes and services it offers.

Also, the reservation system of Attica Group is linked to the International Reservations Networks. More than 20.000 travel agencies are connected online to these networks, offering direct integrated services.

Domestic lines

Attica Group, via Blue Star Ferries and Superfast Ferries, has an active presence in the Greek Ferry Lines. The Domestic Sales Network of the Group is well developed. In every port of departure there are agents who are connected online to the central reservation system, whilst through the CRS systems (ForthCRS, Ferryscreen, Start), more than 20.000 travel agencies in Greece and abroad are able to place reservations via the Group's central system.

Through the corporate websites www.bluestarferries.com & www.superfast.com, the Group has an additional channel of communication with its customers through which online booking and ticket purchases can be made.

6. History

ATTICA HOLDINGS S.A. with distinctive title Attica Group was established in 1918 and its current name was given by a decision of the Ordinary General Meeting of shareholders of 03.06.2004 (GGI S.A. & LLC 6333/18.06.2004). The Company is classified, according to the classification of the Economic Operation Sectors (STAKOD 2003) of the NSSG, under code 741.5 on Holding Companies Activity Management.

The Company is registered in the Companies Register of the Ministry of Development, Department of Companies and Credit, with registry number 7702/06/B/86/128. Its operation in the sector of passenger shipping through subsidiaries began in 1993.

In 1999 Attica Group acquired 38.8% of the shares of ATHEX-listed Strintzis Lines Shipping S.A., which it increased to 48.6% the following year. In the same year, in 2000, it changed the company's trade name to Blue Star Maritime S.A. and created the Blue Star brand.

The Blue Star fleet's renewal started mid-2000 and was completed in June 2002 with the construction of five new generation Blue Star car-passenger ferries.

On 3 October 2007 the ownership status of Attica Group changed when MARFIN INVESTMENT GROUP SA (MIG) directly and indirectly acquired 51.64% of the share capital and voting rights from the Company's old reference shareholders.

In September 2008 the Company's head offices were relocated and all departments were centralized in the new offices at 123 - 125 Syngrou Ave & 3 Torva St, 11745 Athens. The Company's registered office was also transferred to the Municipality of Athens.

In October of 2008 the newly built Superfast I, 24 knots speed, with a capacity of 950 passengers, 140 trucks and 100 cars was delivered. The vessel was deployed in the Patras – Igoumenitsa – Bari route in the Adriatic Sea.

The Extraordinary General Meeting of Shareholders of 02.12.2008 approved the merger, according to the provisions of article 68(2) -77(a) and 78 of C.L. 2190/1920, of articles 1-5 of Law 2166/1993, and in general the commercial legislation, as applicable, through the absorption of Blue Star Maritime S.A. and of the 100% subsidiary Superfast Ferries Maritime S.A. by Attica HOLDINGS S.A. The said merger of the three SA's was approved with decision number K2 - 15054/23.12.2008 of the Ministry of Development. As a result of the merger, Attica Group issued 37,440,020 dematerialized common registered shares, with a nominal value of €0.83 each, which it distributed to the shareholders of merged company Blue Star Maritime S.A., according to the determined exchange ratio.

On 25.06.2009 Attica Group announced the signing of a shipbuilding agreement with shipyards Daewoo Shipbuilding and Marine Engineering Co. (DSME) of South Korea, for the building of two ultra modern car-passenger ferries. The total investment cost reaches €137 million for both vessels.

In October of 2009 the newly built Superfast II was received, with features similar to Superfast I, and it was also deployed in the Patras-Igoumenitsa-Bari route in the Adriatic Sea.

In January of 2010 the Company's Share Capital increase was completed with the payment of cash and a pre-emptive right for old shareholders. 20,810,300 new shares were issued, with sale price €2.00 per share, and €41.6 million were drawn in total. Therefore, the Company's share capital amounted to €134,811,920 divided into 162,424,000 dematerialized common registered voting shares, with a nominal value €0.83 each.

In February 2010 Superfast V which operated in the Adriatic Sea was sold.

As of 1 February 2010, Superfast Ferries became the first shipping company worldwide to offer a new class of cabins with "PURE" technology, on the Patras-Igoumenitsa-Ancona line, in the Adriatic Sea.

On 20 November 2010, BLUE STAR DELOS, the first of the two new Group's vessels ordered in June 2009 was launched at the shipyards of Daewoo Shipbuilding and Marine Engineering Co. (DSME), South Korea.

In January 2011 the Company's Share Capital increase was completed with the payment of cash and a pre-emptive right for old shareholders. 29,236,320 new shares were issued, with sale price €0.83 per share, and €24.3 million were drawn in total.

In March 2011, Superferry II, a ship built in 1974, was sold to GOLDEN STAR FERRIES SHIPPING CO. The ship was delivered at the port of Rafina.

In the same month, SeaSmiles, the new single Customer Loyalty Scheme was launched for Attica Group passengers travelling with Superfast Ferries and Blue Star Ferries, in the Adriatic Sea, the Cyclades, the Dodecanese, Crete and the islands of the Northeast Aegean Sea, offering exclusive privileges, unique gifts, special offers and high quality services to its members.



From April 2011, BLUE STAR 1 and BLUE STAR 2 which serve the Dodecanese lines, and SUPERFAST XII, are equipped with a new, innovative air and surface purification technology system, the "PURE cabins".

On 8 June 2011, Attica Group proceeded to a partnership of high strategic importance with ANEK Lines for combined routes by vessels of the two companies on the international Patras-Igoumenitsa-Ancona line, and on the Piraeus-Heraklion line.

The newly built vessel BLUE STAR DELOS was delivered in October 2011 at the shipyards of Daewoo Shipbuilding and Marine Engineering Co. (DSME), South Korea. The ship started its itineraries on the Piraeus-Paros-Naxos-Ios-Santorini on Sunday 13 November.

During the same year, Attica Group certified BLUE STAR DELOS according to the International Quality Standards ISO 9001:2008 and Environmental Management Standard ISO 14001:2004.

The ultra-modern ship BLUE STAR PATMOS was delivered in June 2012 at the shipyards of Daewoo Shipbuilding & Marine Engineering Co. Ltd, South Korea. The construction of this new ship marked the launch of a new line for Attica Group, on the Piraeus-Chios-Mytileni route, where the company previously had no presence, redefining the level of transportation services to the islands of the North-East Aegean Sea.

BLUE STAR PATMOS is the second of the two vessels ordered. It is a high-specification ship with a total length of 145.50 meters, speed at 26 knots and a capacity of 2,000 passengers and 427 passenger cars or 60 trucks and 145 passenger cars.

During the same year, Attica Group certified BLUE STAR PATMOS according to the International Quality Standards ISO 9001:2008 and Environmental Management Standard ISO 14001:2004.

7. Significant events in 2013

In April 2013, the Management of ATTICA HOLDINGS SA sold RoPax SUPERFAST VI to Genting Group for the total price of €54 million, paid in cash. SUPERFAST VI will be replaced in the Patras-Igoumenitsa-Ancona route by another ship of the Group.

The estimated loss for Attica Group from this transaction will stand at approximately €6.3 million and will be included in the results for 2012. On repayment of bank borrowings, the commission for the sale of the ship and other transacting costs, the remaining amount is estimated to stand at approximately €21 million.

At the end of the same month came the devastating loss of Petros Vettas, Chairman of Attica Group.

Following this sad loss, ATTICA GROUP made an announcement to investors about changes to the duties of BoD members. More specifically, the Board of Directors met on 1 May 2013 and decided not to replace the deceased director and continue with the remaining term of office of the current Board with eight members.

During the same month, the Board of Directors of "ANEK SA - SUPERFAST ENDEKA (HELLAS) INC & Co" joint service announced the renewal of the joint service's term until 31/05/2017 with regard to the combined itineraries on the international Patras-Igoumenitsa-Ancona route, and on the Piraeus-Heraklion route.

The strategic move made by the managements of ANEK SA and ATTICA HOLDINGS SA to incorporate a joint service in May 2011 has resulted in important synergies and offered new growth potential for both lines, by managing increasing ship operating costs and maintaining the high level of offered services.

By renewing the joint venture's term until 2017, the Board of Directors aims to make best use of the potential that the cooperation of the two companies offers to both lines, by capitalizing on the encouraging results that their two-year cooperation has brought and aiming to further improve the itineraries and services.

8. Financial data

ATTICA HOLDINGS SA, trading as Attica Group, is a holdings company and its income is mainly generated from its holdings and from interest. The Company, through its subsidiaries, is mostly active in passenger shipping and the provision of tourism services.

Attica Group is classified, according to the classification of the Economic Operation Sectors (STAKOD 2003) of the NSSG, under code 741.5 on Holding Companies Activity Management. The Group's main operation is covered by sector 611.0 "Maritime and Coastal Transport".

The shares of ATTICA HOLDINGS S.A. are listed on the Athens Stock Exchange with the code "Attica".

The Company is registered in the Companies Register of the Ministry of Development, Department of Companies and Credit, with registry number 7702/06/B/86/128 and General Register of Commerce No. 5780001000. Its term was initially set at 90 years, extended by decision as of 19.03.1992 of the Extraordinary General Meeting (GG 3526/13.07.1992) for another hundred years, expiring on 27.10.2108. The Company's share capital stands at €57,498,096 and is divided into 191,660,320 common registered shares with the nominal value of €0.30 each.

The ATTICA HOLDINGS SA GROUP is consolidated using the full consolidation method in the Financial Statements of MARFIN INVESTMENT GROUP HOLDINGS SA, which is established in Greece.

| STATEMENT OF TOTAL EXPENSES OF ATTICA GROUP (in thousand EUR) | 01.01-31.12.2013 | 01.01-31.12.2012 |
|--|------------------|------------------|
| Turnover | 260,160 | 256,002 |
| Gross profit | 41,105 | 22,981 |
| % of turnover | 16% | 9% |
| Profit/(loss) before taxes, financing and investing results | 2,031 | -17,022 |
| % of turnover | 1% | -7% |
| Impairment of assets | - | -20,359 |
| Profit/(loss) before taxes | -10,096 | -53,900 |
| Income tax | -36 | -82 |
| Profit/(loss) for the period after taxes | -10,132 | -53,982 |
| Attributable to: | | |
| Parent company owners | -10,132 | -53,982 |
| Minority interest | - | - |
| Other comprehensive income before taxes | -186 | -1,862 |
| Cumulative total income after taxes | -10,318 | -55,844 |
| Profit/(loss) after taxes per share – basic (in EUR) | -0.0529 | -0.2817 |
| Profit/(loss) before taxes, financing and investment results and depreciation (EBITDA)* | 27,145 | 9,446 |
| % of turnover | 10% | 4% |

Note: Any divergences in the total from the sums of individual figures are due to rounding offs.

Source: Annual Consolidated Financial Statements for the period 01.01-31.12.2013 prepared by the Company based on IFRS and not audited-reviewed by a Certified Auditor-Accountant

In year 2013, the Group's turnover stood at €260.16 million compared to €256.00 million in 2012, up by 1.6%. profit before taxes, financing and investing results for the Group in 2013 stood at €2.03 million compared to loss of €17.74 million in 2012. Accordingly, loss after taxes for the Group in 2013 stood at €10.13 million compared to loss after taxes of €53.98 million in 2012. It should be noted that the results for 2012 include loss of €20.36 million resulting from the impairment of assets (ships) in the Group's assets, as well as a book loss of €6.40 million which resulted from the sale of Superfast VI.

Specifically for FY 2013, the turnover represented domestic lines to 61.0% and the Adriatic Sea to 39.0%, while the corresponding figures in 2012 were 59.5% for domestic lines and 40.5% for the Adriatic Sea.



The Group's activities by geographic region are as follows:

As regards domestic lines, the Group operated the Cyclades, the Dodecanese, the Piraeus-Heraklion and the Piraeus - Chios - Mytileni routes, with BLUE STAR PAROS, BLUE STAR NAXOS, BLUE STAR DELOS, BLUE STAR ITHAKI, BLUE STAR 1, BLUE STAR 2, DIAGORAS, BLUE HORIZON, SUPERFAST XII (until March 2013) and BLUE STAR PATMOS.

In this market, the Group's turnover for 2013 stood at € 159.52 million compared to €152.21 million in 2012, up by 4.8%, while ferry itineraries were increased by 1.5% compared to 2012. The above turnover includes compensation for the performance of public service itineraries for the competent Ministry, standing at € 11.72 million compared to € 11.47 million in 2012.

Operating expenses were decreased to €120.72 million compared to €132.01 million in 2012, mainly due to the reduction in fuel prices. This decrease in operating expenses combined with the increased turnover resulted in profit before taxes, financing, investing results and total depreciation and amortization (EBITDA) in the domestic market of €30.45 million compared to €14.89 million in 2012. In 2013 domestic lines posted loss after taxes of €7.25 million compared to loss after taxes of €15.73 in 2012, including losses resulting from the impairment of assets (vessels) of €5.81 million.

In the Adriatic Sea, the Group operated the Patras-Igoumenitsa-Ancona route with SUPERFAST XI and SUPERFAST VI, which was sold in March 2013 and replaced by SUPERFAST XII, and Patras-Igoumenitsa-Bari route, with SUPERFAST I and SUPERFAST II.

In this market, the Group's turnover for 2013 amounted to €100.64 million compared to €103.79 million in 2012, down by 3.0%, while ferry itineraries were decreased by 0.8% compared to 2012.

Operating expenses decreased to €98.28 million from €101.01 million in 2012.

Loss before taxes, financing, investing results and total depreciation and amortization (EBITDA) in the Adriatic Sea stood at €1.97 million compared to loss of €4.28 million in 2012. In 2013 the Adriatic Sea segment posted loss after taxes of €15.98 million compared to loss of €36.12 million in 2012, including loss resulting from the impairment of assets (vessels) of €14.55 million, as well as book loss of €6.40 million from the sale of SUPERFAST VI.

The above presentation of financial performance demonstrates that the Group's operating results were significantly improved in 2013, considering the challenging economic environment and the recession in which the country has fallen, which has markedly reduced consumption costs for citizens, while competition among the companies of the sector remains strong.

However, the Group's improved financial standing has been the result of a number of actions taken by the Management, mainly related to cuts in administrative expenses and the active management of itineraries, aimed to improve transportation volumes per itinerary. The improved results were also backed by lower fuel prices which, combined with the optimization of itineraries, has reduced the Group's costs for fuel and lubricants by 9.9% in relation to 2012.

Section II: Social Responsibility Management



Vision & Strategy
Management Practices
Social Responsibility Organizational Structures
Management Systems
Stakeholders
Participation & Recognition

with you as our destination





*with **you** as our destination*



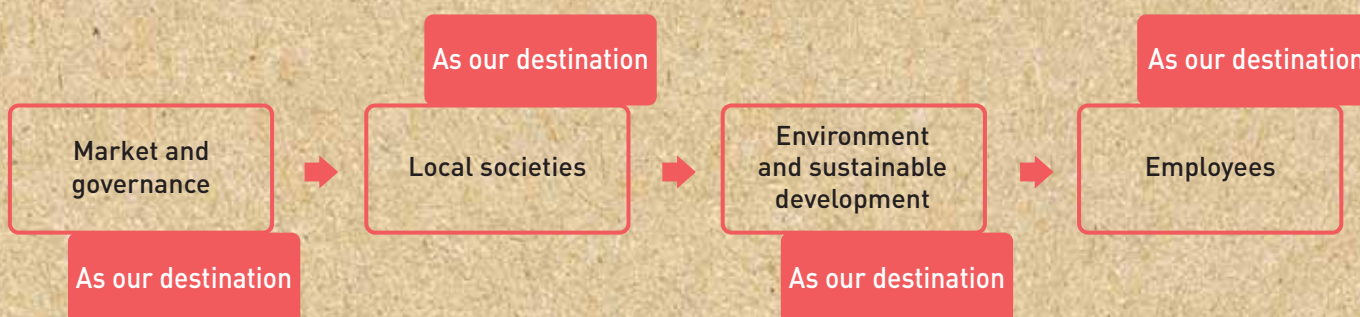
1. Vision & Strategy

Our strategy

Being the starting point of our business activities and the cornerstone of our practices, our fundamental principles and values are put to practice in expanding balanced relations inside and outside the Group, and in fostering a humane image for our company, demonstrated by our overall contribution to society.

By setting sound foundations and developing modern structures, we develop responsible, respectful, reliable and consistent actions to ensure the dedication of our partners, employees and customers. More specifically, the continuously upgraded services and the responsibility with which we handle our customers' needs are among the company's fundamental principles.

For Attica Group, corporate responsibility is expressed and depicted in the Social Corporate Responsibility programme titled "With you as our destination", which places people in the centre of all activities and includes actions and initiatives aimed at improving and upgrading the quality of life. We plan and implement programmes which correspond to four action pillars: market and corporate governance, environment and sustainable development, employees, and local societies.



Over the last thirteen years, we have stood by islanders providing support to parents associations, charities and non-profit organizations, Metropolitan churches, cultural and athletic clubs, the medical community, agencies, etc, in order to maintain mutual relations of trust with local society by providing ongoing support. Further, every year we reach destinations not included in our scheduled itineraries to the rescue of islanders that need to be urgently transported to Athens.

Finally, Regions and Municipalities have been supported by the Group which responds to various requests, by sponsoring initiatives in the interests of residents in the fields of environment, society and local economy.

The following pages present in detail the Group's CSR best practices and initiatives for 2013, and the last pages present the correlation of the content with the GRI – G3.1 indicators, which present our financial, environmental and social performance, in line with the international standards of the Sustainability Reporting Initiative.

Pillars of action

The company's goals under the four pillars of our responsibility commitment are presented below:

Workplace

Our goal is the continuous improvement of working conditions and the development of employees beyond our obligations under labour law. An important prerequisite for Attica Group is to maintain a safe environment in which employees can trust the management of the company and feel pride in their work.

Environment

Our goal is to adopt best practices that promote sustainable development and minimize the negative impact of the company's operations on the environment. The continuous improvement of environmental performance and the evaluation of effectiveness of our programmes and actions are a top priority for the Group.

Society

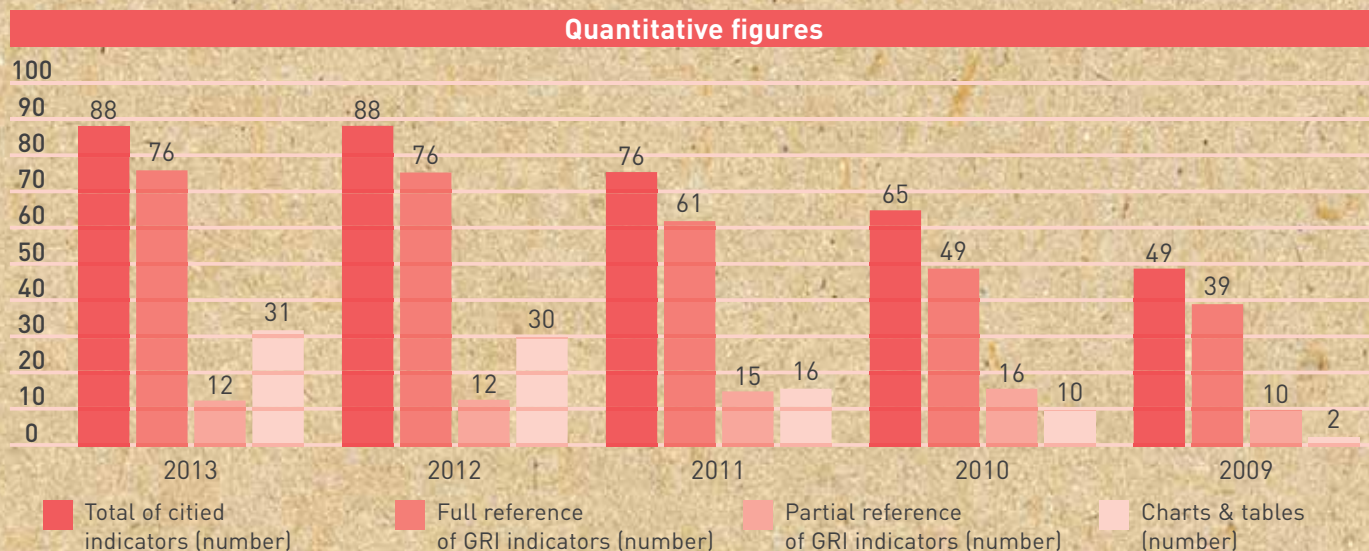
Our goal is to respect and support local society across the spectrum of the company activities, through the creation of partnerships and trust. Through its programme "With you as our destination", the company listens to the needs of the society and adapts its operations based on the feedback it receives.

Market

Our goal has always been to provide passengers the highest possible quality of services. The company seeks to maintain its leading position in the industry and continue to develop and implement measures to ensure the highest quality services to passengers, while following the rules of conduct and fair competition.

Measurable figures

The company has adopted the international trend towards the publication of reliable and measurable figures which enhance transparency to the social partners. For this reason, the report presents the widest possible range of quantitative indicators over a period of four years:



Over the last five years (2009 – 2013), we have managed to:

- Maintain the total number of GRI indicators to which reference is made
- Maintain the number of GRI indicators to which full reference is made.
- Maintain the number of GRI indicators to which partial reference is made
- Increase by 1,450% the number of charts. More specifically from 2012 to 2013 the change corresponds to 3%.



2. Management practices

Our vision

Acting through Blue Star Ferries and Superfast Ferries which serve the islands of the Aegean on a daily basis, Attica Group defines its operations by building relationships of trust with everyone it interacts with. Our vision is to unite places, people, values, ideals, and take pride in the level of our services. By offering quality, expertise, flexibility, safety, reliability, accuracy, skills and innovation, we target high performance levels that will redefine the limits and expectations of our sector.

The continuous innovative investments, our trained and specialized personnel, the number of destinations we reach daily, and the social responsibility of the Group, are all features of our man-oriented culture and help us build relationships of mutual trust in an effective and efficient way.

In this light, our people and our reputation are our core strengths. Our Company educates, motivates and rewards its personnel in order to ensure continued operations, always to the highest standards. The Management sees to ensure appropriate working conditions and discourages any behaviours which could affect the personality of the employees. It also applies the principle of equal treatment and evaluates employees fairly.

Further, environmental protection and preservation is a core corporate objective which is pursued through proper fleet maintenance, ongoing investment in modern, environmentally friendly technology, by supporting and fostering environmental actions with the public, and through full compliance with local, regional and international regulations.

Our principles and values

The reputation and good name are together with human resources, the most valuable asset of the Group, establishing its commitment for compliance with the principles and values summarized below:

- Honest, fair and transparent transactions
- Quality and skills in the provision of services
- Avoidance of negative comments made in public on Group competitors
- Meritocratic approach with regard to the recruitment of personnel, partners and suppliers
- Full compliance with the laws and regulations on the actions involved in the performance of our duties

Code of business conduct and ethics

Under the UN Global Compact, the Group is committed to recognize, accept and support the four core pillars concerning human rights, working conditions, the environment and the battle against corruption.

The Department of Human Resources is responsible for monitoring the implementation of the Code. The Department seeks to:

- Include the Code in the information package given to all new employees;
- Obtain a signed declaration of acceptance and commitment to abide by the principles of the Code from all employees, whenever issued or amended.

Core axes (indicative extracts):

Secrecy - Confidentiality

"Every member of the personnel must keep internal information about the Group confidential and not disclose it to third parties, abiding with the information and system security rules, as set out in the relevant manuals. Disclosure of confidential information to third parties is only permitted upon prior written approval of the Management or a court order."

Business conduct

"It is the Group's intention to keep high levels of business conduct in all transactions and relations, both with customers or partners and colleagues. It should be stressed that no comments are permitted at Attica Group with regard to age, race, religion, sexual orientation, citizenship, disability, family status, pregnancy, political beliefs, participation in trade unions, or any other special needs, to customers, colleagues, visitors and partners."

Conflict of interests

"As a general principle, it is strongly suggested to avoid situations where an employee's personal interests affect or might affect his/her judgment when acting on behalf of the Group."

Enticement - Bribery - Graft acceptance

"Any member of the Group's personnel and any of his/her first degree relatives will be strictly prohibited from becoming directly or indirectly involved in graft/bribery of any kind. Graft acceptance or obtaining personal gain from any customer or entity or organization cooperating or seeking cooperation with the Group is unacceptable."

Meritocracy

"All issues pertaining to the Group's Human Resources are dealt with in absolute meritocracy and objectivity."

Transparency of activities

"All personnel must follow all procedures as anticipated in the review and evaluation of any financing, cooperation, purchase or sale of goods, services, and in the selection of suppliers on account of the Group, keeping the Group's interests in mind."

Respect to property and available assets

"All personnel must protect the Group's assets and available equipment, following the security rules. Any installation of software must only be performed by authorized persons of the IT Department."

Corporate social responsibility

"The Group has incorporated social and environmental actions in its business practices, demonstrating its strong sense of responsibility to the society, its shareholders, employees and the environment."

The Code of Business Conduct and Ethics and any amendments thereto are approved by the company's Board of Directors.



3. Social responsibility organizational structures

The Corporate Social Responsibility strategy is a priority for the business operation of Attica Group and is closely related to the Company's development strategy and procedures.

At Group level, the overall responsibility for the design, coordination and implementation of actions in the field of Social Responsibility, lies with a special "Corporate Responsibility Team" consisting of independent and executive officers of the company from different organizational units. More specifically, this group:

- monitors the performance of all Group companies in Social Responsibility and presents the results to the BoD,
- ensures that Corporate Responsibility principles are integrated in the company units and that awareness is systematically raised among employees in similar issues.

4. Management systems

Attica Group has adopted a set of standards and guidelines in the context of systematic management of Social Responsibility, while all Company ships operate and are certified based on a set of management systems:

| | |
|--|--|
| Global Reporting Initiative (GRI) | Report Content |
| Global Compact των Ηνωμένων Εθνών | Report Principles |
| ISO 9001:2008 | Quality Management |
| ISO 14001:2004 | Environmental Management |
| EN ISO 22000:2005 | Food Safety Management System |
| HACCP | Food Safety Management System |
| MARPOL 73/78 | International Convention on Marine Pollution of the International Maritime Organization (IMO) |
| International Safety Management Code (ISM) | Safety Management Code (ISM)PSafety Management Code in accordance with the requirements of SOLAS on safety of life at sea. |

5. Social partners

According to the definition of the AA 1000 Stakeholder Engagement Standard, “stakeholders are those groups that influence or could be affected by the activities, products or services and related performance of an organization” www.accountabilityrating.com

Dialogue and our relations with our Social Partners are two of the aspects involved in the social model of Attica Group. The following table summarizes the groups considered to be our Social Partners, and the main methods used to understand their expectations and needs.

| SOCIAL PARTNER | DIALOGUE THROUGH: |
|-------------------------------------|--|
| Employees and Employee Associations | Negotiations with the Employees's Union Employee Satisfaction Survey Organization of Events Intragroup Newsletter Educational Programmes Meetings |
| Passengers | Customer Service Center Passenger Satisfaction Surveys Customer Loyalty Programmes Corporate sites Social Media |
| Sales Network – Port agents | Regular meetings Annual meeting |
| Suppliers | Meetings Evaluation of suppliers |
| State and Regulatory Authorities | Dialogue with authority representatives at national level Cooperation with organizations and associations |
| Local Societies | Corporate Responsibility actions Ongoing conversation with local authorities and various entity representatives |
| NGO's and Bodies | Cooperations Meetings with NGOs Sponsorships |
| Media | Corporate Announcements (Press Release) etc. Press Conferences – Events Contacts with media representatives Information through the companies sites |
| Shareholders | Adoption and implementation of principles and policies Cooperation Annual General Meeting |

6. Participation & Recognition

Participation in national and international organizations

Focusing on responsible entrepreneurship and transparency, Attica Group is involved in a significant number of institutions and authorities at national and international level, through which it promotes the role of Social Responsibility in the economy and society. The company is member of entities which include, but are not limited to, the following:

1. United Nations Global Compact
2. International Maritime Organization (IMO)
3. Hellenic Marine Environment Protection Association (HELMPEA)
4. Sustainable Mobility Group of the International Union of Railways (UIC)
5. International Safety Management Code (ISM) of the organization on Safety Of Life At Sea (SOLAS)
6. Hellenic Network for Corporate Social Responsibility



Awards

We believe that the reward of our company's efforts in the field of Corporate Social Responsibility is clearly not an end in itself. Nevertheless, the Group has received several honours in recent years, such as:

Attica Group

- "Best company of the year for Passenger Shipping" in the Lloyd's List of Shipping Awards 2004.
- Distinction for its invaluable contribution to the country's tourism and national economy, 36th International Tourism Industry Exhibition "XENIA 2005".

Blue Star Ferries

- "Superbrand 2005" and "Superbrand 2006" in the category "Tourist Services"
- Elected "Best shipping company of the year" for 2005 and 2006 by the readers of Voyager magazine.
- "Best company of the year for Passenger Shipping" in the Lloyd's List of Shipping Awards 2006.
- "Silver Ermis Award", of the Ermis PR unit for the social responsibility programme titled "Sun Protection", Ermis Awards 2010.
- "Best Communication Strategy" for 2010, "Efkrantis" Awards, organized by "Shipping Chronicles" in cooperation with the Association of Shipping Economists of Greece (ENOE).
- "Most popular domestic shipping company in Greece and Cyprus", readers awards Condé Nast Traveller Awards 2010.
- "Golden Reputation Award 2011" in the category "Shipping Companies, FAMOUS BRANDS Awards 2011 by the Reputation Management Institute,
- "Best company of the year for Passenger Shipping 2011" in the Lloyd's List of Shipping Awards.
- "Best company of the year for Passenger Shipping 2012" in the Lloyd's List of Shipping Awards.
- "Golden Reputation Award 2012" in the category "Shipping Companies, FAMOUS BRANDS Awards 2012 by the Reputation Management Institute.
- Corporate Affairs Excellence Award 2012 in the category "Low Cost Action/Programme", Corporate Affairs Excellence Awards of the Hellenic Management Association (HMA) for the programme titled "Traditional Professions".
- Award of BLUE STAR 1 and BLUE STAR ITHAKI by the Swedish magazine ShipPax Information for their design and excellent decoration.
- In 2013, the Swedish journal ShipPax Information presented BLUE STAR PATMOS with two awards: one for the overall ship design, and one for the exceptional interior style.
- "Bronze Ermis Award", of the Ermis PR unit for the social responsibility programme titled "Traditional Professions", Ermis Awards 2013.
- "Best Use of Video in a Social Media Campaign" for the User Generated Content Facebook contest "The Blue Wave", Social Media Awards 2013.

Superfast Ferries

- "Most popular domestic and international shipping company in Greece and Cyprus", readers awards Condé Nast Traveller Awards 2009.
- "Most popular domestic and international shipping company in Greece and Cyprus and top ranking company in the same category", readers awards Condé Nast Traveller Awards 2010.

It is worth noting here that in September 2002, Superfast Ferries and Blue Star Ferries were the first passenger vessels to receive ISO 14001 certification for Environmental Management from the American Certification Agency "ABS Quality Evaluations", part of the International Group, American Bureau of Shipping.



Section III: Workplace

Our Personnel
Health & Safety
Equal workplace and diversity
Labor Rights
Development of Employees
Staff Briefing



with you as our destination





with **you** as our destination





1. Our Personnel

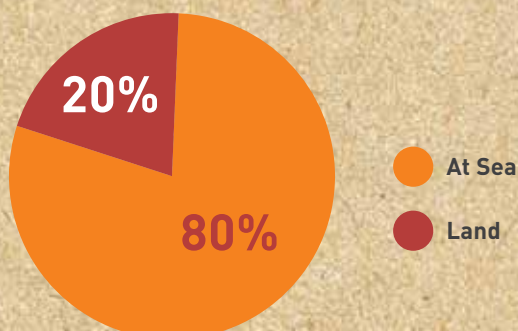
Human resources are the Group's major growth asset, and reflect the company's reputation and integrity in all our operations. Our commitment is expressed through the implementation of a common cooperation framework that is governed by ethics, integrity, solidarity, common values and standards. In our effort to ensure objectivity and professional standards, Attica Group has established the Internal Code of Business Conduct and Ethics states which sets out the basic principles and rules that govern all business activities of Attica Group, based on international best practices, beyond the existing legal and regulatory obligations.

The Code of Business Ethics is a standard guide that governs our standard commitment for strong ethics among all people of the Group, including employees at land and onboard vessels, Managers, Directors and agents. This common platform defines our conduct and allows us to build our future within our corporate community. The Code is implemented not by the a priori compliance of employees, but rather through the initiatives that emerge in the context of open dialogue and balanced cooperation, thus ensuring constructive relationships and sustainable growth for the Group. It is our compass in the new order of things.

Allocation of personnel

Today, 880 people work for Attica Group. 176 are office-based and 704 work on board our vessels.

Allocation of Human Resources.
Data: 2013



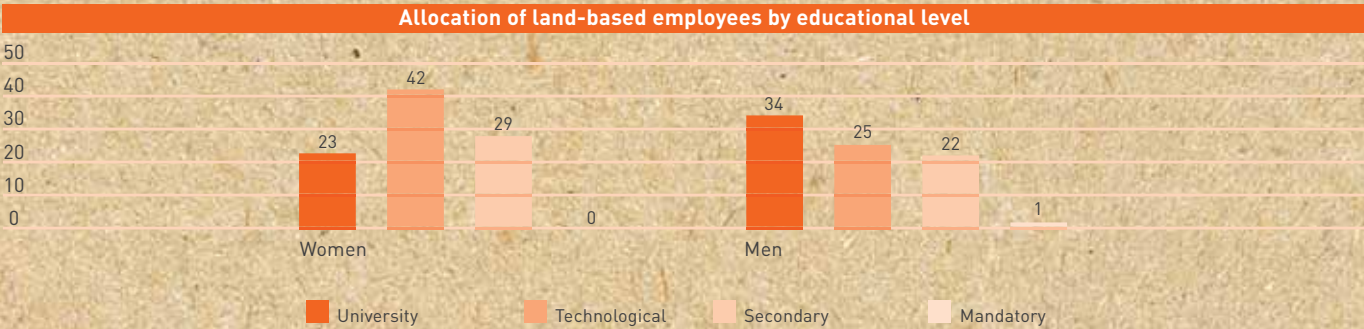
The following table details the allocation of Group employees by gender for 2013:

| Gender | Land | Sea | Average Age (land) | Average years of work (land) | % (land) | % (sea) |
|--------|------|-----|--------------------|------------------------------|----------|---------|
| Men | 82 | 661 | 44.75 | 13.20 | 46.60% | 93.90% |
| Women | 94 | 43 | 39.10 | 13.50 | 53.41% | 6.10% |

The following table shows the allocation of the Group's land-based personnel by educational level:

| Education | University | Technological | Secondary | Mandatory |
|-----------|------------|---------------|-----------|-----------|
| Men | 34 | 25 | 22 | 1 |
| Women | 23 | 42 | 29 | 0 |

As shown in the following chart, the majority of our officers (72%) hold a University or Technological Educational Institute degree:



A fundamental axis of every company’s growth and prosperity is the careful and meritocratic selection and subsequently the growth and development of its Human Resources. There is a predefined recruitment process and policy, which outlines and defines the actions required for the selection of the best candidates, and also for their better development. This ensures that workers have the skills, capabilities, abilities and effectiveness necessary to their position, according to the principles and culture of our Group, and also that we are able to meet the challenges and demands of our times. In 2013, 11 new employees joined forces with the existing personnel of Attica Group to further promote the dynamic growth of our company.

2. Health and Safety

It is our priority and main goal to ensure the health and safety of our employees through compliance with all required safety policies and also proper information on issues relating to health and personal safety.

A key and essential factor for our company is the elimination of accidents and the creation of a safe working environment by ensuring access to quality health care in case of illness or accident. In December 2012, the Group's management reinstated the private group insurance plan for employees that had been temporarily suspended, which includes life insurance and hospitalization- medical points of coverage.



3. Equal workplace and diversity

Our Group condemns forced, abusive and child labour practices.

The Group recognizes, accepts and supports the ten principles of human rights as defined by the UN Universal Declaration of Human Rights:

Human Rights

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights.

Principle 2: Businesses should make sure that their activities are not complicit in human rights abuses.

Working Conditions

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.

Principle 4: Businesses should uphold the elimination of all forms of forced and compulsory labour.

Principle 5: Businesses should uphold the effective abolition of child labor.

Principle 6: Businesses should uphold the elimination of discrimination in respect of employment and occupation.

Environment

Principle 7: Businesses should support a precautionary approach to environmental challenges.

Principle 8: Businesses should undertake initiatives to promote greater environmental responsibility.

Principle 9: Businesses should encourage the development and diffusion of environmentally friendly technologies.

Anti-corruption

Principle 10: Businesses should oppose corruption in all its forms, including extortion and bribery.

Based on the above, the company commits that it will not hire any employees under the legal age (as defined by Greek law) shall in no case, irrespective of the legislative framework, hire any employees under the age of fifteen. In addition, the company commits that it will not use any form of forced or compulsory labor while it will defend the elimination of discrimination in employment and occupation. Finally, the company sees that its commitments also apply to the network of its partners, and will not tolerate and not overlook any human rights violations.

Equal treatment of employees

Equal treatment of employees and the avoidance of discrimination incidents at work on grounds of race, ethnicity, origin, religion, sex, age, disability or sexual orientation, are an integral part of Attica Group's policy.

The company puts the concept of diversity to practice by defending the values of equal opportunities, impartiality and inclusion, for the creation of a balanced working environment.

It is worth noting that:

- In 2013 there were no incidents of discrimination at the workplace of Attica Group.
- The percentage of women in the total number of land-based employees is 53.4%.

4. Labour rights

Union bodies

The Group respects the rights of employees to trade unionism and to participate in labour unions, and accepts Law 1264/82 on the democratization of the trade union movement and the establishment of employees' trade union freedoms, as amended and supplemented by laws 1915/90 and 2224/94, the provisions of which apply to all personnel employed under private-law salaried employment contracts both in the private and the public sector.

Employees of our Group actively participate in and are elected members of collective bodies (Hellenic Association of Employees in shipping and tourism)

5. Development of employees

Training of employees

The optimization and continuous training of our people is a key component of the operation of the Group's HR Department. Due to the increasing workload after the acceptance of BLUE STAR DELOS and BLUE STAR PATMOS, 440 hours of seminars were held in 2013, compared to 113 hours in 2012.

Information on how to deal with emergencies involving passengers with Diabetes Mellitus

In July 2011, Attica Group and MITERA Children's Hospital, in cooperation with the Hellenic Diabetes Federation, completed the information meetings on how to deal with emergency situations of passengers suffering from Diabetes Mellitus. Now all onboard and land personnel are equipped with the necessary knowledge and tools, including testing strips, to deal with potential incidents.

Evaluation and development of employees

Since 2008, the Company has been implementing the Performance Management System for the Group's Administrative Personnel. A similar Evaluation System is being implemented for our onboard staff, with performance appraisal conducted at two hierarchical levels. This Performance Management System is developmental in nature, and the purpose of the exercise is to identify the strengths and the weaknesses of staff, in order to develop their individual performance in general, by capitalizing on their skills and improving their weaker points. This evaluation procedure aims to create better professionals and more efficient employees. The entire Administrative staff of Attica Group participates in this evaluation process and soon this system will be linked to our Compensation and Benefits System.



6. Briefing of employees

The systematic provision of information and interactive and open communication between the Management and employees are key to the Group. The communication of corporate and other affairs related to Attica Group is achieved using various means, including:

- E-mails
- Personal notices to target audiences
- Information by mail
- Posters and other printed publications, information material etc.
- Intragroup newsletter

Employees are informed about the company's internal procedures in relation to:

- Recruitment -relocations
- Training
- Evaluation of performance
- Leaves - absences
- Business travels
- Evacuation of management building
- Health & Safety
- Work in shifts
- Discounts to personnel
- Correspondence
- Employee private insurance plan
- Other information documents

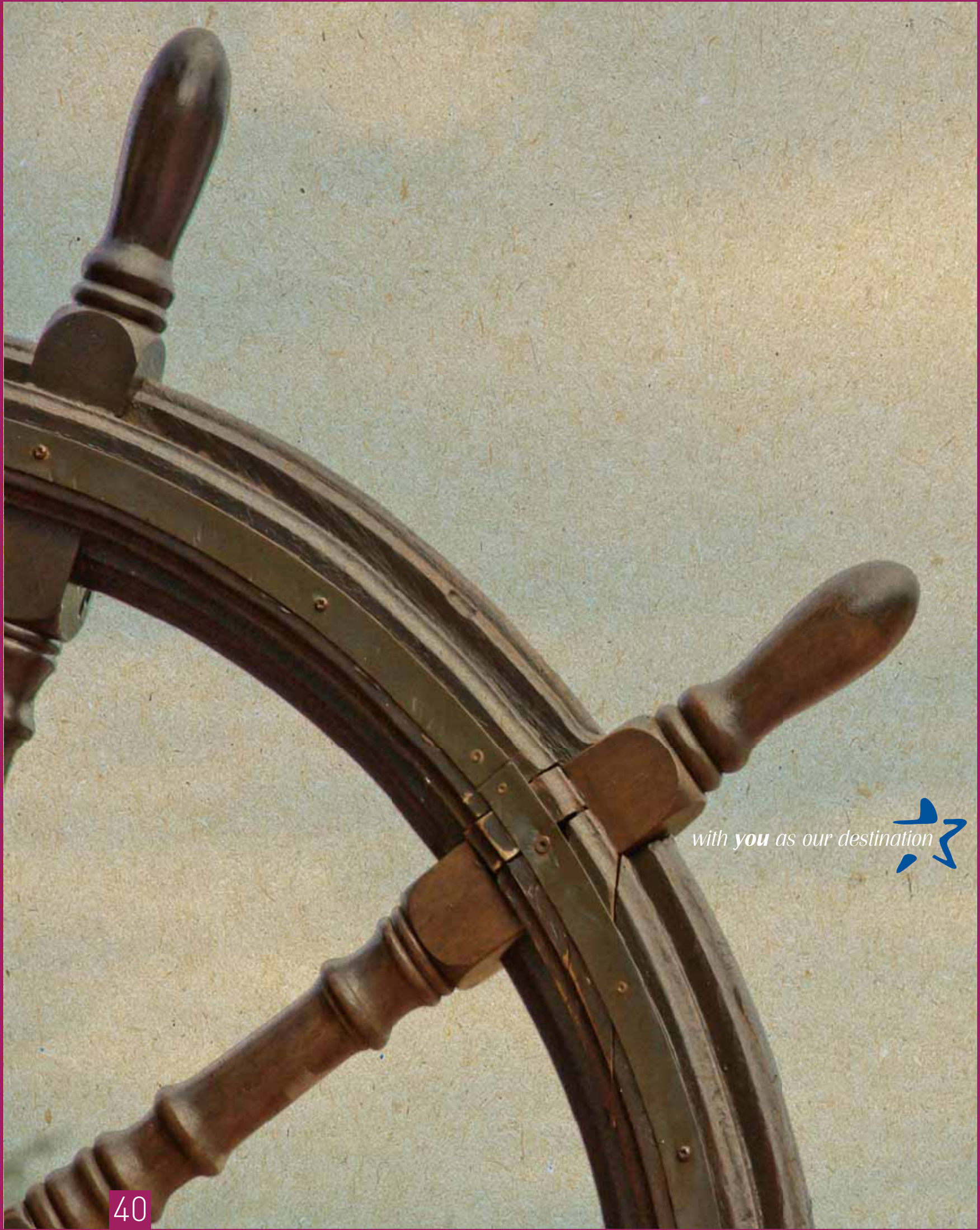


Section IV: Market

Corporate Governance
Fair Competition
Responsible Marketing
Customer Service & Satisfaction
Communication With The Market

*with **you** as our destination*





*with **you** as our destination*





1. Corporate governance

Having placed transparency in our relations with all Group holders, including shareholders, employees, partners, suppliers, investors, etc, among our top priorities, Attica Holdings SA has prepared a Corporate Governance Code which represents a system of practices that describes the way in which the Group is managed and controlled. The Code is compliant and in line with the best governance practices, both as established by the Company and implemented in accordance with the Greek Law, in the context of corporate governance and the general principles of corporate governance applied in countries of the European Union.

The Corporate Governance Code for Listed Companies, as published by the Hellenic Federation of Enterprises (January 2011), and its amendment by the Hellenic Corporate Governance Council in the context of its revision, were taken into account.

Within the scope of Corporate Government principles:

- There are 3 executive members, 2 non-executive members and 2 independent non-executive members in the seven-member Board of Directors of the Company.
- The responsibilities of Chairman and CEO Director do not fall to the same person.
- In the Company's Internal Rules of Procedure, as drawn up and implemented, there is a full description of the tasks and duties of all the organizational units of the company and the Group.
- An Audit Committee was established and operates according to the provisions of article 37 of Law 3693/2008.
- There is an Internal Audit Department in operation, as well Corporate Communications and Shareholders' Support services.

The Corporate Governance Code has been posted on the official Attica Group website, in the context of transparent, uninterrupted and discrimination-free information.

Audit committee

The General Meeting of Shareholders, in order to ensure the legitimate and safe operation of the Company at all times, as well as the restriction of financial and legal risks, decided in implementation of the existing legal framework and the provisions on corporate governance aiming at transparency and the coordinated supervision of the auditors' works, to establish an Audit Committee. The Committee comprises three members (one non-executive and two independent non-executive members).

The Audit Committee reports to the Board of Directors. The Committee primarily aims to support the Board of Directors in performing its supervisory duties, to ensure transparency in all the corporate activities and to fulfill obligations and responsibilities towards the shareholders and the supervisory authority.

Internal Audit Department

The Internal Audit Department operates as an independent body of the Company and is supervised by the Audit Committee. The Department's main objective is to conduct efficient audits of the operations and approved procedures of all the organizational units of the Company and the Group, in order to ensure their smooth and efficient operation within the framework of the adopted strategic policy and the achievement of the qualitative and quantitative stated objectives.

The Internal Audit Department's main duties are to:

- Plan the annual schedule of audits, as well as the individual schedules and their implementation seeking to determine and protect the observance of policies and procedures, as well as the effective and legal operation of the Company and the Group's subsidiary Companies;
- Provide the Management with the necessary information regarding the efficiency of operations and the maximization of the Company's performance;
- Study the range and quality of the internal audit system and to propose more efficient procedures for its improvement, in order to reach its business objectives;

- Monitor the implementation and the continuous compliance with Internal Operating Regulations and the Articles of Association, in order to identify and evaluate any possible operational risks in a timely fashion;
- Control the implementation of the legislation related to the Company and in particular the legislation on companies and stock markets;
- Control the Company's organizational structure and operations.

The Internal Audit Department operates on this procedural basis and conducts controls in order to evaluate the Company's operational efficiency. Its purpose is to develop a climate of communication and cooperation with the other Departments – Services, so that the development of the audit culture ensures the protection of the Company's interests and the acceptance of the Internal Audit as a tool for providing assistance to those being audited.

To achieve its objective, the Internal Audit Department works closely with external auditors to avoid duplication of audits in fields where audits have already been conducted, and emphasize on areas of risk.

Corporate Announcements Service

The main duty of this Service is to ensure the Company's compliance with the obligations regarding the provision of information to investors and the supervisory authorities, as stated in the existing institutional framework. Additionally, the Division is responsible for the Company's communication with the Stock Exchange Authorities, the Media and any other competent bodies.

The Corporate Announcements Service is responsible for planning and publishing all announcements related to investors.

Shareholder Support Service

The Service is responsible for the immediate and equal information of shareholders and for supporting them in exercising their rights based on the law and the Articles of Association. The Shareholders Support Service seeks to promptly inform investors regarding any important issues and especially on matters arising from the Company's corporate activity, publications and distribution of dividends. In addition, the Service provides information regarding the Company's General Meetings, as well as their decisions.

2. Fair competition

The Company undertakes to adapt its strategy to the requirements of the Competition Commission both locally and at European level, while respecting the legislative framework on competition (competition law). Our Company has not been subject to any legal actions for breach of competition law during the reporting period.

3. Responsible Marketing

Attica Group follows the principles of the Greek Code of Advertising - Marketing Communication of the Communication Control Board, which makes sure that its communication material is lawful, decent, honest and truthful while respecting human dignity and does not imply any form of discrimination such as race, ethnicity, national origin, religion, sex, age, disability or sexual orientation.

The code and the principles it contains have been adopted and implemented at national and international level by the competent self-regulating bodies. The code and other regulatory provisions concerning advertising and marketing communication are observed by all entities involved in the process of marketing communication. To this end, the Group's Marketing Division performs audits of advertisements before their communication and in some cases the procedure is implemented in cooperation with the company's legal department.

It is worth noting that in 2013 there have been no withdrawals of communication material and no fine has been imposed by the competent authorities.



4. Customer service & satisfaction

Customer Service Department

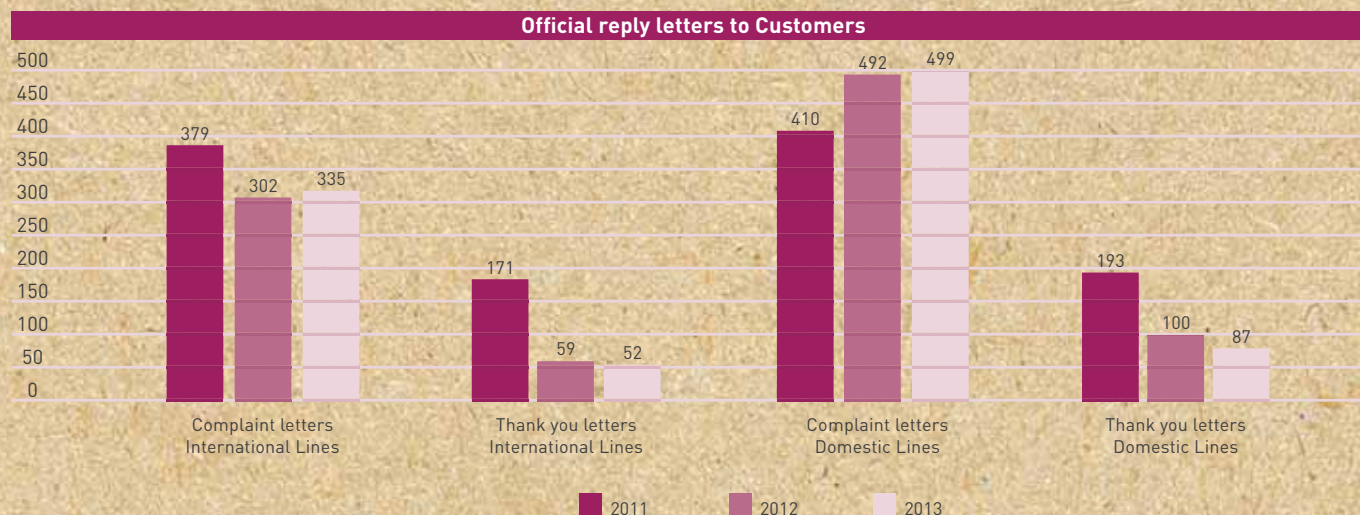
Attica Group's Customer Service & Loyalty department, recognizing the importance of customers, focuses on the best possible service & satisfaction, through the proper and decent handling of customer requests.

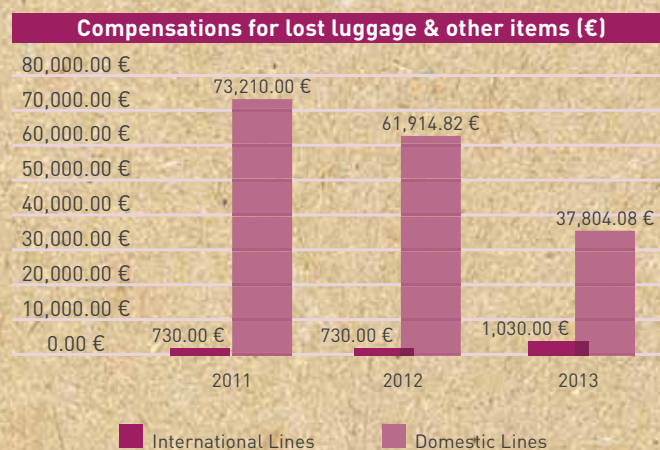
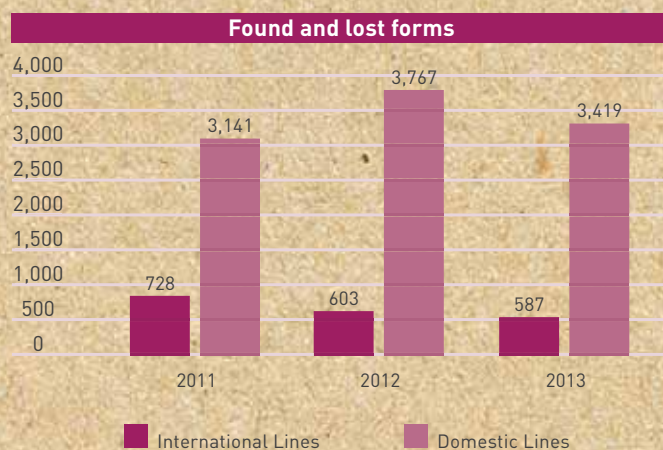
Via the Customer Service & Loyalty department, the Company aims to provide quality services to customers, namely to provide substantial service based on the customers' actual needs, and covers issues related to domestic and international lines.

The company's Customer Service Department undertakes the receipt, handling and evaluation of complaints through a special collection system of complaints made by phone or in writing via email and/or contact forms. Upon completion of the evaluation process and in cooperation with the relevant departments, Customer Service responds to all complaints, requests and suggestions, acting as a bridge of communication between the company and its customers. Finally, the Management is updated on a monthly basis in relation to all complaints per vessel and in cooperation with the concerned departments analyses the extent to which the services provided by the Group have failed to meet a customer's quality requirements, with a view to the Company's continuous development and improvement.

Customer Service & Loyalty is available to the public from Monday to Friday, 09:00 to 20:00.

Attica Group insists on an open and customer-oriented policy, always focusing on maximum customer satisfaction and service, through Customer Service & Loyalty. In order to enhance this concept and ensure the quality of the provided services, the company lists a number of services offered on domestic and international lines. In particular:





The differences between domestic and international lines are due to the proportionately multiple number passengers traveling on domestic routes. More specifically, in 2013 the total number of passengers was 3,234,394 for Blue Star Ferries and 529,201 for Superfast Ferries. See section I-2 for more information.

All data collected was communicated to management and relevant departments to carry out the review of the results.

SeaSmiles loyalty programme

Through the new SeaSmiles Loyalty Programme which was launched on 1 March 2011, the Company aims to further improve its services and create more flexible methods of service, developing substantive and close ties with its customers.

This is a unique loyalty programme for Attica Group passengers traveling with Superfast Ferries and Blue Star Ferries in the Adriatic Sea, the Cyclades, the Dodecanese, the islands of the North Aegean Sea and Crete.

The programme is designed to provide exclusive benefits, unique gifts, special offers and high-quality services to its members. Each member card is strictly personal and not transferable. The cards are personalized and may be used on all Attica Group vessels and to any destination.

By 31 December 2013, the programme numbered 73,563 active members in total, of which 59,587 were domestic line passengers, and 13,976 were international line passengers.

In more detail, since the programme's inception on 1 March 2011 through 31 December 2013, the active members of the programme were as follows:

| | 2011 | 2012 | 2013 | Total |
|---------------------|--------|--------|--------|--------|
| Domestic lines | 7,221 | 20,035 | 32,331 | 59,587 |
| International lines | 5,861 | 4,497 | 3,618 | 13,976 |
| Total | 13,082 | 24,532 | 35,949 | 73,563 |



5. Communication with the market

We are part of the market's improvement

One of the Group's key objectives is to have the greatest possible contribution to the business life of the country and more specifically to improve the industry in which it operates. For this reason, the Group aims to have a strong presence in entities and organizations that publicly express views on business and industry-specific issues, while forming a communication channel with political leadership. Also, the company's representation in unions closely associated with the maritime industry and coastal shipping promotes the spirit of cooperation between passenger shipping companies, which can be positive for consumers.

- **Participation in the Association of Passenger Shipping Companies:** The mission of this Association is the further modernisation and development of modern Greek passenger shipping - creating a competitive national capital in European and global economic competition. The object of the Association is the actual implementation of fair competition rules among its members, the protection of its members from the imposition of any kind of legislature, and finding the necessary solutions to ensure the survival and growth of the passenger shipping industry. It is worth noting that the President of the Association is an member of Attica Group's Board of Directors.

- **Participation in the Hellenic Chamber of Shipping:** The Hellenic Chamber of Shipping is the State's official consultant on shipping issues. It is a public-law entity and aims to protect and promote the interests of the Greek Merchant Marine, through the cooperation of all its members and the rational coordination of their actions.

We raise awareness among consumers

Attica Group informs the public and all other interested members through targeted communication actions.

For more information, see sections IV-3 and IV-3.

We ensure the reliability of data

It is the obligation of all employees to protect confidential - privileged information of the Group. This information is an asset of the Group, its use is limited to colleagues on a need-to-know basis in order to perform their duties, and may not be disclosed to anyone outside the Group, not even to relatives.

Also, employees must refrain from disclosing confidential information relating to the Group's operations, the cooperation of customers with the Group or any other personal and financial issues of customers and personnel members to unauthorized individuals both during and after their service at the Group.

Certain Services/Departments and members of personnel that have access to confidential and/or privileged information due to the nature of their duties and position will be subject to the additional restrictions set out in the "Internal Rules of Procedure".



Section V: Environment

Organization & Management
Raw Materials and Waste Management
Information and Awareness – Raising
Climate Change
Biodiversity
Water



*with **you** as our destination* 



with **you** as our destination





1.Organization and management

Attica Group, via Superfast Ferries and Blue Star Ferries, places particular importance on environmental issues and the aspects that are most likely to be affected by their operation.

The companies of the Group assesses annually the environmental actions they implement, in order to continuously improve their results and to minimize the overall impact of the Group's operations on the environment. At the same time, they evaluate any environmental issues related to the Group's operations, and respond to them through a structured and multifaceted environmental policy.

The most important of these issues are: emissions, discharges into the sea, waste management, use of raw materials and resources and the environmental demands of local societies.

It is worth noting that Group companies Superfast Ferries and Blue Star Ferries were the first Greek companies in the passenger shipping which received the ISO 14001:1996 Environmental Management certification. All Group ships have been certified based on the same standard. For more information, see section I-2.

The Group's environmental consciousness is inseparable from our commitment to providing superior customer service and satisfaction of our passengers. The Group's environmental policy objectives are to:

- Continue to invest in new technologies and to apply environmentally friendly methods;
- Minimize the negative impact from engine operation, through their timely and proper maintenance;
- Encourage its personnel, both onboard and office-based, to adopt environmentally friendly methods and to develop their environmental conscience, through proper information and training;
- Actively participate in organizations which promote the principles of environmental safety and protection;
- Participate in international research and development programmes which promote efficiency, responsibility and reduction of pollution in the shipping sector;
- Be kept up to date with regard to environmental issues and to adopt appropriate new practices.

Environmental policy management

The employees of Attica Group are the Group's most important asset. Acting as the ambassadors of the corporate culture towards environmental responsibility, our people provide decisive input in issues of prevention, safety and best practices in the direction of minimizing environmental impact.

The Group invests in the training of its people, while the eagerness of employees to participate and the initiatives that emerge in the context of open dialogue, are remarkable.

Each vessel has designated officers who are responsible for the implementation of the environmental measures adopted. At the same time, the Group's offices are staffed with qualified engineers and designated officers who monitor performance and set the guidelines for the general and specialized environmental training needed. Also, onboard and office-based staff systematically participate in environmental emergency exercises, in cooperation with the local authorities.

2. Raw materials and waste management

Environmental protection is a serious area of action for Attica Group. The scarcity of natural resources, climate change, the endangered species of flora and fauna, etc, all contribute to a deep environmental crisis which imposes that proper practices are adopted for sustainable development. Attica Group recognizes the critical nature of the situation and has adopted good practices and measures which aim at the effective and rational management and safe disposal of waste and the sustainable use of available resources.

Recycling, as a primary objective of our environmental actions, combined with employee training and awareness-raising, has led to reduced volumes of waste and further use, thus significantly contributing to the preservation of natural resources and energy saving.

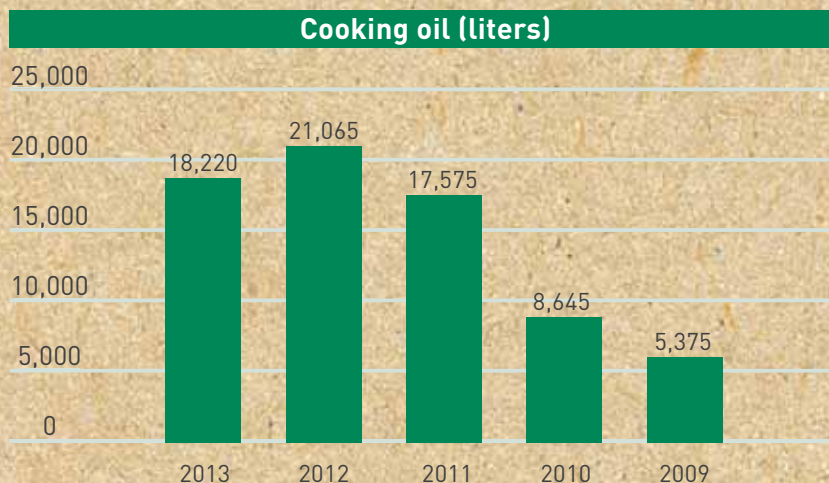
Cooking oil collection

Our top priority is the adoption of innovative practices related to environmental protection; as a result, the Group has included in its actions the collection of cooking oil, a practice which applies to all ships. Considering that one liter of oil can contaminate one million liters of water, employees on board all ships of the Group collect used cooking oil which is then delivered to an authorized company which subsequently treats oil in a legal, safe and environmentally-correct way for the production of biofuel and biolubricants.

It is worth noting that biofuels and biolubricants produced after the appropriate treatment of these oils are more environmentally friendly because they do not cause air pollution like fossil fuels and lubricants.

Overall, the Group produced and rationally managed:

- 2009: 5,375 liters of waste cooking oil
- 2010: 8,645 liters, up by 32.7% compared to 2009
- 2011: 17,575 liters, up by 49.2% compared to 2010. This significant improvement is due to the extension of the initiative to the vessels of Superfast Ferries as well.
- 2012: 21,065 liters, up by 17% compared to 2011
- 2013: 18,220 liters, down by 16% compared to 2012





Paper recycling

The main priority in this direction is paper recycling at the offices of the Group. Nowadays, the protection of forests, and thus of the biodiversity, is crucial, but wasting paper unfortunately continues to be a daily practice. If we consider that one ton of paper is equivalent to 17 large trees, and that 93% of business waste is paper, then we can comprehend how paper recycling can “turn the page” and make a difference towards a new, viable future.

In Attica Group we seek to reduce total paper consumption with daily practices such as double-sided printing. At the same time, new initiatives are being evaluated to further promote rational management of paper and to reduce required quantities of printed advertising material.

Between 2011 and 2013 we managed to keep total paper consumption both at the company’s offices and onboard most of the ships unchanged. In particular:

The supply of recycled paper to meet the needs of the Company’s offices was as follows:

- 2011: 705 boxes (x 5 packs = 3,525 packs)
- 2012: 700 boxes (x 5 packs = 3,500 packs)
- 2013: 720 boxes (x 5 packs = 3,600 packs)

The supply of non-recycled paper to met the needs of ships was as follows:

- 2011: 598 boxes (x 5 packs = 2,990 packs)

Refers to the supplies of 12 ships: BLUE STAR1, BLUE STAR 2, BLUE STAR ITHAKI, BLUE STAR PATMOS, BLUE STAR NAXOS, DIAGORAS, BLUE STAR DELOS, SUPERFAST I, SUPERFAST II, SUPERFAST VI, SUPERFAST XI, SUPERFAST XII

- 2012: 585 boxes (x 5 packs = 2,925 packs)

Refers to the supplies of 13 ships: BLUE STAR 1, BLUE STAR 2, BLUE STAR ITHAKI, BLUE STAR PATMOS, BLUE STAR NAXOS, DIAGORAS, BLUE STAR DELOS, BLUE STAR PATMOS, SUPERAST I, SUPERFAST II, SUPERFAST VI, SUPERFAST XI, SUPERFAST XII

- 2013: 640 boxes (x 5 packs = 3,200 packs)

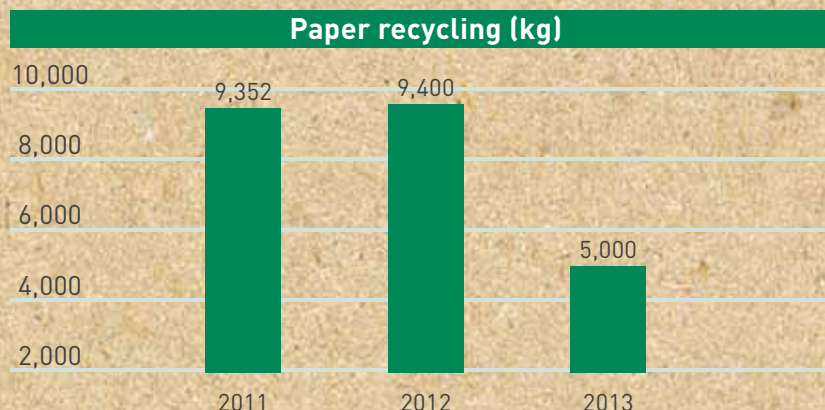
Refers to the supplies of 13 ships: BLUE STAR 1, BLUE STAR 2, BLUE STAR ITHAKI, BLUE STAR PAROS, BLUES STAR NAXOS, DIAGORAS, BLUE STAR DELOS, BLUE STAR PATMOS, BLUE HORIZON, SUPERAST I, SUPERFAST II, SUPERFAST XI, SUPERFAST XII

More specifically, from 2008 up to and including 2010, in collaboration with the non-profit organization “Klimaka”, the company has recycled:

- 2008: 17,574 liters of paper
- 2009: 31,712 liters of paper
- 2010: 36,290 liters of paper

It has been reported that since 2011 and according to a new modification, the recommended measurement with regard to paper recycling is made in kilos and corresponds to the quantity of paper which was actually recycled. According to the Group’s available data, the following quantities were recycled over the last two years:

- 2011: 9,352 kg of paper
- 2012: 9,400 kg of paper
- 2013: 5,000 kg of paper (estimate)



Apart from paper recycled by the Group, many of our advertising pamphlets have been printed on chlorine-free paper, which consists of wood pulp fiber from certified controlled cultivations (Forest Stewardship Council Certified- FSC). The Group uses this type of paper to print the annual Report of Sustainable Development (2007 – 2008 – 2009 – 2010), all Adriatic Sea line brochures, small cards with useful tips on dealing with climate changes as part of everyday practices, which are distributed onboard and via the Group's partner agencies, as well as other corporate pamphlets and ashtrays for the beach.

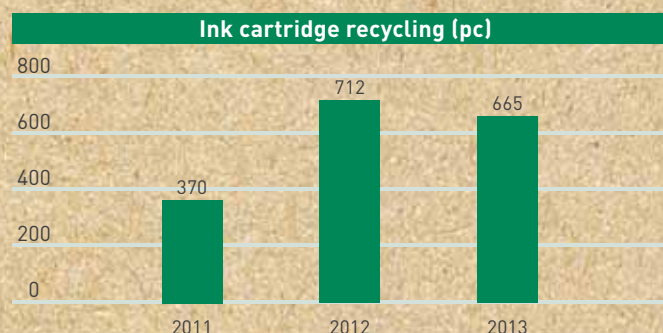
Based on the above, it is worth noting that the Social Responsibility Annual Reports since 2011 and the present report were not printed for environmental reasons. Both reports are available online, on the websites of Blue Star Ferries, Superfast Ferries and Attica Group.

Recycling electrical & electronic appliances

In 2012, 57 electrical & electronic devices, such as keyboards, computer monitors and printers were collected from vessels and the Group's offices, posting an increase of 77% compared to 2011. In 2013, 69 devices were collected, increasing collection by 17% compared to 2012.

Ink cartridge recycling

Under the ink cartridge recycling programme, in 2013, 655 cartridges were collected in total from the Group's offices and vessels, posting a slight decline of 9%.



Battery recycling

The Group, in cooperation with the company AFIS (battery recycling), has placed special battery recycling bins in all offices and vessels for all battery types up to 1500 grams, whether primary (single use) or secondary (rechargeable).

Ανακυκλώνοντας τις μπαταρίες
αφήνουμε το περιβάλλον να ανθεί.

Recycling the batteries
we permit environment to blossom.



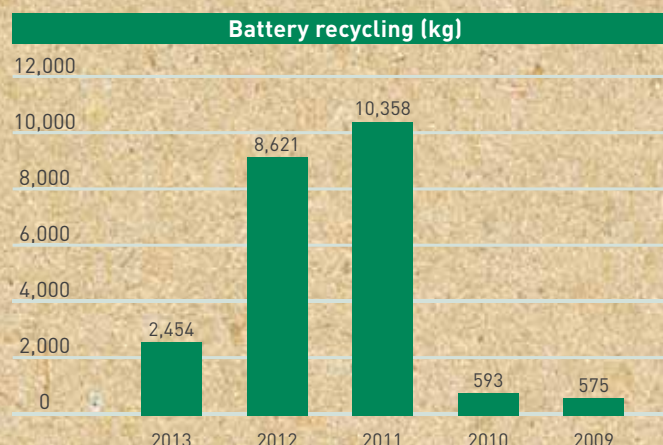
Blue Star Ferries



SUPERFAST FERRIES

According to the available data of the Group, we collected from the offices and our ships and recycled:

- 2008: 147 kg of batteries
- 2009: 575 kg of batteries
- 2010: 593 kg of batteries
- 2011: 10,358 kg of batteries.
This increase is due to the addition of larger batteries for recycling.
- 2012: 8,621 kg of batteries
- 2013: 2,454 kg of batteries





Recycling of expired household medicinal products

For the first time in 2012, the Group proceeded to the collection and recycling of expired medicinal products with the aim to inform and raise awareness among its employees, but also to protect the environment and public health. The special collection of expired medicinal products is particularly important, as pharmaceutical substances that remain for a long time in the aquifer and in the soil can affect the food chain and significantly burden the environment. This was a successful initiative, as we managed to collect 409 pieces. Year 2013 saw a rapid increase in the recycling of expired pharmaceuticals by 70%, representing 1,352 items in total

Lamp recycling

With an aim to set the example in the nationwide effort in relation to lamp recycling, in 2012 we limited the disposal of lamps at the Group's offices and vessels, actively participating in environmental management and exploitation.

The continuous improvement and upgrading of our environmental performance has been recognized by all employees of Attica Group and can be evidenced in their increasing participation in the programme. During 2012 we collected 800 lamps in total, while in 2013 we managed to more than double that number after we collected 1,900 lamps which were subsequently transferred to special collection points to be reused.



Transport of recyclable materials

With the aim of supporting and contributing to the development of recycling as an institution, as well as to enhance sustainable development, Attica Group offers free or discount tickets for the transport of recyclable materials. In particular, in 2013 too we cooperated with a number of entities, non-profit organizations, schools and companies from local societies to transport materials to Athens.

3. Information and awareness-raising

The concept of respect for the environment and, as a result, for people, is an integral part of the Group's business policy. We achieve our goals through the collective actions of the people we interact with daily, including employees, passengers, partners, islanders, etc.

Believing that smooth cooperation can lead to sustainable development, in addition to its compliance with legislative regulations and arrangements, the Group has also established practices and actions that focus on providing information to the public and raising awareness on issues related to sustainable development and environmental protection. We hold that a "unite and conquer" philosophy could drive a better future for our country.

Participation in the "Earth Hour"

For the second consecutive year, Attica Group supported the international initiative of WWF by participating in the "Earth Hour", during which more than 150 countries around the world switched off the lights.

On Saturday, 23 March, at 20:30, the Group switched off the lights at the offices on 123-125 Syngrou Avenue & 3 Torva st, and the outdoor lights on ships docked at the port of Piraeus, for one hour and in some cases until next Monday morning, sending a strong message of optimism about the need to protect the environment.

Κλιματική αλλαγή. Όλοι μπορούμε να βοηθήσουμε!



At the same time, the WWF action banner was posted on <http://www.bluestarferries.gr> and www.superfast.gr, aiming to mobilize website visitors and raise awareness on environmental protection.

Further, particular emphasis was placed on providing information, raising awareness and mobilizing Attica Group employees and partners at land and sea, to encourage their participation in this symbolic action.

Alternative – Environmentally friendly ways to travel

We promote alternative and environmentally-friendly ways to travel, by offering travel packages combining “Train and ship” for destinations outside Europe.

Beach ashtrays

Attica Group was one of the first companies that aimed to, and focused on, raising awareness among island visitors with regard to cigarette-end pollution of beaches. The Group's operation lies in the production and distribution of beach ashtrays at port agencies and on-board all ships. It is estimated that a total of 1,128,500 beach ashtrays were printed and distributed by Attica Group during the period 2007-2013. Also, in the past ashtrays were handed out during volunteer beach cleaning actions organized in Amorgos and Naxos, while their distribution has also been supported on several occasions by the Traveller's Icons magazine.



Useful tips for planet protection

For environmental reasons, in 2012 and 2013 the leaflets containing useful tips for tackling climate change through daily practices were replaced by posts on the official page of Blue Star Ferries on Facebook for dissemination through the company's 61,500 friends.

We support the efforts of entities

Superfast Ferries and Blue Star Ferries are active members of HELMEPA, the Hellenic Marine Environment Protection Association, a non-profit, non-governmental organization that aims to cultivate environmental awareness and concepts of safe operation in the shipping sector, through information, advertising and publicity.

Attica Group is member of the Sustainable Mobility Group, the International Union of Railways (UIC) and the only shipping company which, together with 43 carrier companies-UIC members, signed the Declaration on Sustainable Mobility and Transport.

Finally, there is continuous flow of information and involvement in environmental issues through subscriptions to specialist publications.



4. Climate change

Reduction of emissions

The newly built ships BLUE STAR PATMOS and BLUE STAR DELOS were designed so as to achieve the best ship-building characteristics for high efficiency with improved special emissions coefficients.

In addition, by adopting:

- an optimized hybrid propulsion-power generation system,
 - the most modern and automated air conditioning system,
 - the generalized use of energy-efficient and low voltage LED bulbs,
 - the use of suitable laminated stadip glass panels,
 - the use of suitable new generation ceramic insulating materials,
- the required power is reduced, thus achieving a respective reduction of total emissions.

We modernise our fleet

The Attica Group fleet is one of the most modern fleets in Europe, with newly built ships that meet all international regulations for the protection of the environment and sustainable development. The most important is the convention MARPOL 73/78 of the International Maritime Organization (IMO).

The launch of the brand new BLUE STAR DELOS on the Cyclades routes in November 2011 and of BLUE STAR PATMOS on the Chios-Mytilini route in July 2012, confirm the Group's consistency, which operates a fleet of 13 ships with an average age of just 10 years, but also its contribution to the development of Greek islands.

Examples of strict environmental criteria to improve the energy and environmental performance of the company's fleet:

- The fuel used in the Group's ships comply with national and international regulations.
- The oily bilge water residue, which is discharged in the sea, meets the 15 ppm limit set by the international and national regulations.
- The antifouling paints are non-toxic, and non-poisonous for marine organisms. This is another practice, which was adopted before it became mandatory under international regulations.
- All chemicals used in ships are environmentally friendly.
- The use of substances that cause ozone depletion is prohibited. Any chemical additives in use must be environmentally compatible.

Most of the water used onboard is desalinated, via special boilers. Only low consumption light bulbs are used onboard the Groups' vessels, apart from emergency lighting. The warm air for heating in common areas and hot water used for sanitation purposes is generated via the heat exhaustion from the main engines through the specially designed installations.

Energy consumption and saving

Global economic enlargement and Western consumption trends and "quality" of life require the consumption of huge amounts of energy. Energy production, at least on current terms, entails the emission of greenhouse gases (mostly CO₂). This is one of the most important indicators, since carbon dioxide is one of greenhouse gases that cause the most severe environmental impact.

Realizing that energy consumption is one of the primary human activities that contribute to climate change and environmental pollution, Attica Group initiated in 2012 a programme to record and monitor direct and indirect energy consumption for the needs of the Company's offices.

The company's total (direct and indirect) energy consumption was reduced from 1,120,800 (kwh) in 2012 to 982,400 (kwh) in 2013.

5. Biodiversity

According to the Environmental and Social Impact Assessment (ESIA) WBCSD/CSI guidelines, “biodiversity” is defined as the variability of living organisms from all sources, including the ecological complexes of which they are part, and diversity within and between species and of ecosystems (as defined in the Convention on Biological Diversity).

The intensified urbanization and the increase of infrastructures, the over-exploitation of natural resources, pollution of all kinds, and the introduction of alien species into ecosystems significantly harm biodiversity. This is why Attica Group actively participates in the protection of flora and fauna, aiming at preserving or disseminating environmental values.

Support to “LIFE” programme

Consistent to our commitment to support original initiatives that contribute to the preservation of biodiversity, in 2011 we proceeded to a special collaboration with the Hellenic Ornithological Society aimed at the collection of information to determine important bird areas (IBA) at sea.

More specifically, all Blue Star Ferries and Superfast Ferries travelling to the Cyclades, the Dodecanese and Crete have leaflets available for the information of passengers about sea birds, the actions of LIFE Programme and the importance of the island and sea areas of the Aegean.

During their journey, passengers onboard the Group’s ships can observe the Aegean seabirds. Using the seabird observation leaflet made available at the ships’ receptions, passengers can obtain adequate information to identify seabirds and contribute to the counting of their population in Greece, by filling in and handing in the special recording form at the reception or by posting their notes on www.ornithologiki.gr/seabirds.

It is worth noting that in 2012 the Hellenic Ornithological Society received 428 written and 1,500 online records through the special form made available onboard Group ships and port offices, while in 2013 it received 46 written and 1,378 online forms.

This important information and awareness-raising action, combined with the extensive participation of Attica Group passengers, provides significant input to the scientists comprising Life programme, while the list of IBA at sea forms the scientific database that will be used to expand the marine network under Natura 2000.





6. Water

Water usage by the Group includes consumption at the offices and onboard the 13 vessels of the company's fleet, as well as consumption of office and ship personnel and passengers travelling with our ships daily.

Therefore, Attica Group considered it imperative to record the company's water consumption in order to minimize its footprint.

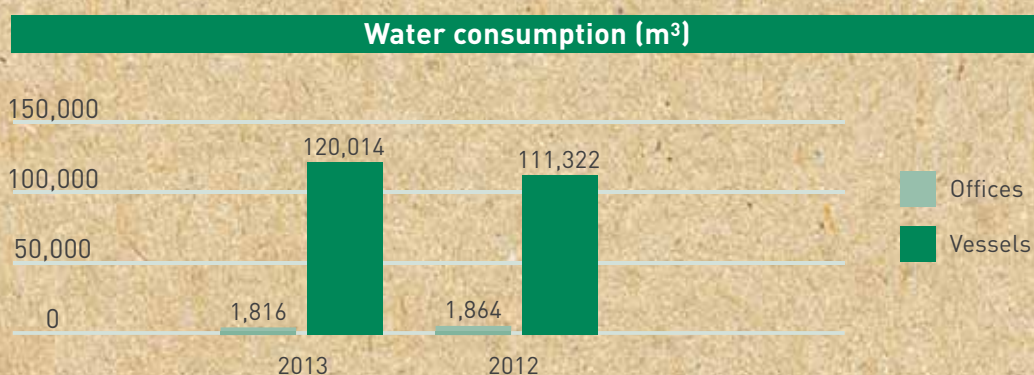
In June 2013 the company sent an official announcement to all personnel working on board its ships, the main message being reduced consumption of drinking water in 2013 by adopting practices for the more rational use of water. Below follow some of the actions that were announced:

1. Check of meters before and at the end of water supply. Check and final sign-off will only be made by an Officer.
2. Awareness-raising among personnel and information are decisive factors to avoid waste. It is illustrative that a running tap consumes 15 liters of water per minute.
3. Use of high-pressure jets where possible. Proper maintenance and report to management on adequate numbers or not.
4. Proper maintenance of the water production equipment and immediate reports to the technical department in case of faults.
5. Full use of produced water (cleaning, garage/window washing, etc).
6. Water saving labels at all necessary points.
7. Immediate repair of leaks (pipes, taps, shower heads, toilet tanks, etc). In all cases, the company procedures must be followed by filling in a damage report and by reporting the problem in writing. It is illustrative that a dripping tap can waste about 90 liters of water per week.
8. External cleaning/washing limited to the absolutely necessary in case of rain/bad weather.

This initiative has resulted in a reduction of water consumption on the following ships of the Group's fleet: SUPERFAST I, SUPERFAST XI, SUPERFAST XII, DIAGORAS, BLUE STAR PAROS, BLUE STAR NAXOS, BLUE STAR DELOS, BLUE STAR PATMOS.

According to available data of the Group, total water consumption at the offices and our ships is as follows:

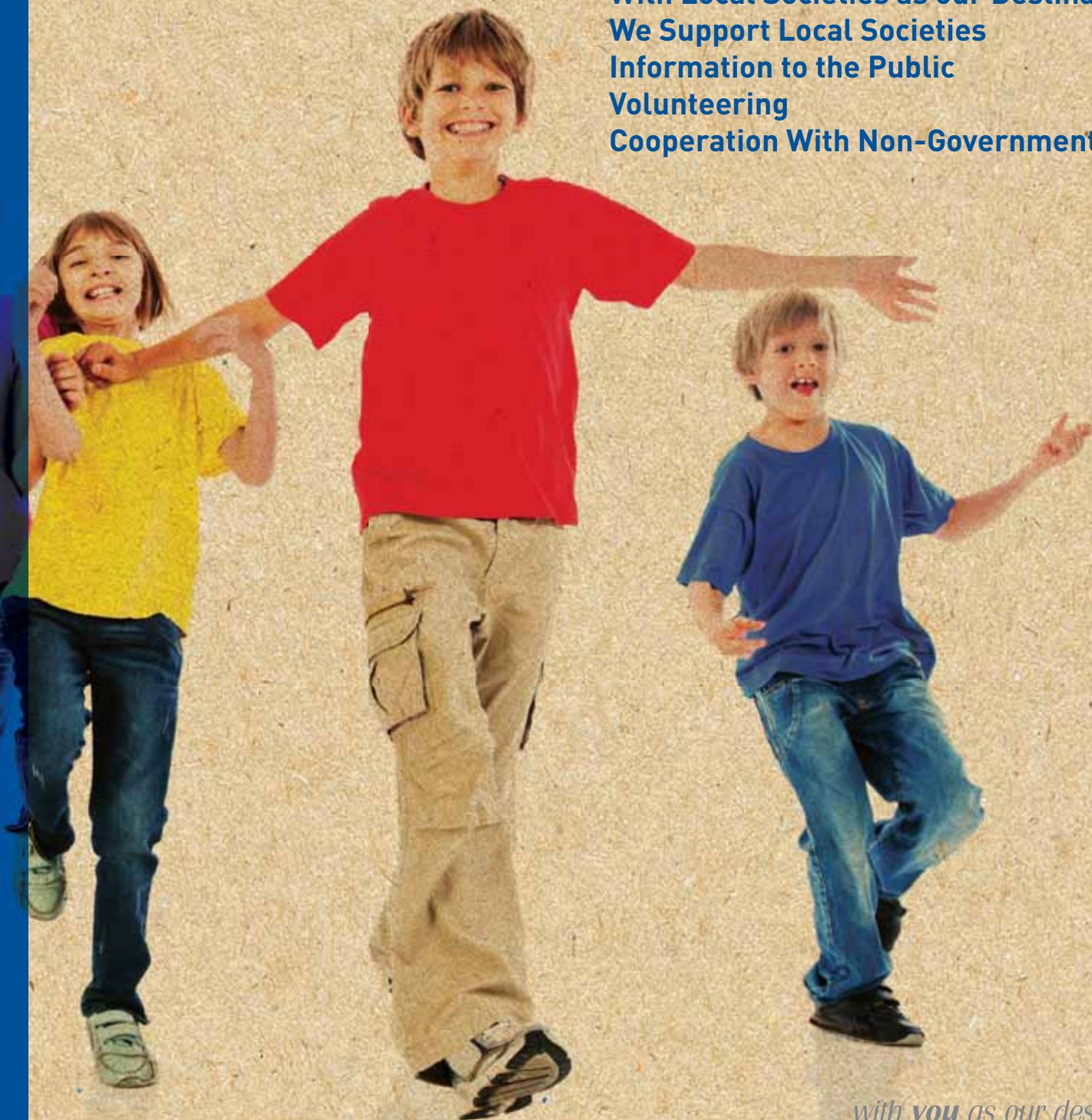
- 2012: 1,864 cubic meters at the central offices at 111,322 on vessels
- 2013: 1,816 cubic meters at the central offices and 120,014 on vessels





Section VI: Society

With Local Societies as our Destination
We Support Local Societies
Information to the Public
Volunteering
Cooperation With Non-Governmental Organizations



*with **you** as our destination*





1. With local societies as our destination

The local communities in which we operate have always been our priority in the development of a comprehensive Corporate Social Responsibility programme that listens and responds to needs and at the same time creates the necessary conditions for a better quality of life in local communities.

Proving that the sea does not only separate but can also unite places, destinations, people, concepts, ideas, Attica Group fosters a wide range of local society actions and initiatives, from environmental care, culture and education, to sports and health.

In this context, the Group consistently responds to a host of requests related to donations or indirect sponsorships to associations in islands of the Aegean. Tradition, culture and sports in particular have long been an extensive area of social contribution for the Group.

Further, every year we offer a large number of discount or free tickets to associations, entities, non-profit organizations, unions, festivals, etc, thus reducing the costs for relevant trips.

At the same time, the company has incorporated in its overall programme of Social Responsibility a number of initiatives aimed to aid local society on a social and an environmental level, and to substantially contribute to development and awareness-raising. These include reliable and consistent innovative actions that meet the expectations and needs of the islanders.

With local societies as our destination, we maximize our contribution.

With local societies as our destination, we plan new initiatives for 2014.

With local societies as our destination, we envisage a better future.

2. We support local societies

“Sun Protection” Programme

For the fifth year, Attica Group joined forces with Greek islands under “Sun Protection” programme, by offering free tests of skin moles and organizing information speeches, in collaboration with “Melampous”, a non profit organization for melanoma prevention and treatment, also with the aid of local doctors and entities. This is a programme that meets the expectations and needs of islanders and aims to reduce the frequency of skin diseases related to sun exposure, including melanoma.

In June and July 2013, Blue Star Ferries and the medical team travelled to Paros and Naxos, where 694 adults and children were tested. At the same time, the speeches organized informed the islanders about the suggested methods of sun protection so as to eliminate any potential health risks.

Further, Blue Star Ferries distributed informative pamphlets to islanders with references to the indicated methods of self-examination. Information leaflets are also available at the company’s central and port agencies as well as on board the domestic line vessels of Attica Group throughout the year.

The table below shows the total number of people examined per year and the islands visited during the programme:

| Year | Islands | Examined |
|------|---|----------|
| 2008 | Amorgos, Tilos, Astypalaia and Nisyros | 255 |
| 2010 | Donoussa, Schinoussa, Koufonisi and Iraklia | 170 |
| 2011 | Patmos and Leros | 590 |
| 2012 | Ios and Santorini | 702 |
| 2013 | Paros and Naxos | 694 |

It is worth noting that during this year’s programme, 53 surgeries and histological examinations on skin lesions were performed; there were 12 cases in which malignant neoplasms were diagnosed. Like every year, histological examinations were carried out free of charge by “Melampous”, while the copies of the results were sent to the personal addresses of the persons examined. Also, 21 persons with skin lesions were photographed, while 56 persons were scanned using a special dermoscopy system.

More specifically, in 2013:

| | Surgeries | Malignant neoplasms | Photographed | Scanned |
|-------|-----------|---------------------|--------------|---------|
| Paros | 33 | 5 | 14 | 26 |
| Naxos | 23 | 7 | 7 | 30 |

In 2012:

| | Surgeries | Malignant neoplasms | Photographed | Scanned |
|-----------|-----------|---------------------|--------------|---------|
| Ios | 7 | 2 | 35 | 13 |
| Santorini | 11 | 1 | 43 | 19 |

Blue Star Ferries would like to deeply thank Dr. Konstantina Frangia, chairperson of MELAMPOUS and reference person for melanoma in Greece, as well as all volunteer doctors and nurses who have been offering their services to the programme all these years.



Considering that timely diagnosis can lead to cure, we commit to further expand “Sun Protection” by contributing to higher precautions and raising awareness among islanders.

Since 2008, “Sun Protection” has been implemented in 14 Aegean islands in total, while it is worth noting that this action has been honored in the past in the category “Society and Entrepreneurship” of the Ermis PR unit, organized every year by the Greek Association of Advertising and Communications Companies.

Traditional professions

Traditional professions are an integral part of the local cultural heritage of the Aegean. These were developed mainly by self-taught craftsmen who developed new conditions, used natural raw materials and shaped new trends in daily life.

In 2010, Attica Group set sail on a new journey, one that focused on identifying, recording and promoting traditional craftsmen who insist on pursuing their crafts, despite the rapid technological progress.

The “Traditional Professions” programme was based on personal interviews carried out on the islands reached by the company, and on the inner wealth of the people who keep our country’s folk tradition alive and firmly resist extinction of their craft.

In implementing the programme, the company contacted older as well as young talented people who, in their own unique way, shared their commitment, passion and secrets of their professions, in personal interviews. Since the inception of the initiative to date, 24 islands of the Aegean have been mapped, while 65 cases of people who insist in preserving traditional crafts have been recorded in total.

The presentation of the professions and personal interviews are available in a special section on the website of Blue Star Ferries (www.bluestarferries.gr), which had 1,816,127 visits in 2013 (unique users). Also, in an effort to promote traditional professions, relevant material is included in “On Blue”, the magazine of Blue Star Ferries, and on the official Facebook page of Blue Star Ferries.

It is worth noting that this action was awarded the Bronze Ermis Award in 2013, in the category “Low Budget”, unit Ermis PR, at Ermis Awards, the major event of the communication industry, organized every year by the Hellenic Association of Communications Agencies. Further, the programme has also received the Corporate Affairs Excellence Award, in the category “Low Cost Action/Programme”, unit “Programme/Action Excellence”, organized by the Hellenic Management Association (HMA).

Supporting “Agoni Grammi Gonimi 2013” programme

For the 7th consecutive year, Attica Group was the major sponsor of programme “Agoni Grammi Gonimi”, which is also the name of the non-profit organization it organizes it, under the auspices of the Ministry of Education and supported by the European Parliament. The aim of this programme is equal access to education and culture for all, regardless of their place of residence.

The programme mainly addresses children, but is also open to adults. Among other things, the programme includes interactive events, training workshops, reading clubs, reading contests, theater shows, concerts with the involvement of some of the major cultural entities in Greece.

In 2013 the programme travelled to 5 islands: Iraklia, Amorgos, Halki, Tilos and Antiparos.

The enthusiasm and commitment demonstrated by all members of the team create a unique atmosphere in all events, and take the residents of the participating islands to a journey full of theatre, music, sports events and strong emotions, proving people in all areas can come together in fruitful procedures.

This initiative of “Agoni Grammi Gonimi” reveals and promotes the needs for artistic expression to people who live in remote areas and have no access to such activities, and at the same time provides entertainment during the difficult long winter months.

We support sports

Sports activities as a catalyst for a healthy body and a healthy mind that promotes values, ideals and teaches fair competition, has long been an area of social contribution for Attica Group.

The increasing participation of youth in sporting activities combined with the significant efforts made by local clubs and associations offer a ray of light that encourages and motivates us to continue investing in the future of the new generation.

Wishing to play an important role in sports, Attica Group contributes by offering direct sponsorships and free or discount tickets to a number of entities, with a view to create new prospects for local societies.

More specifically, in 2013 we provided support to:

- PANIONIOS CLUB, LEROS
- IFESTOS TAE KWON DO CLUB, NISYROS
- YOUTH SPORTS CLUB, KALYMNOS
- VOLLEYBALL FEDERATION OF THE DODECANESE
- "STAVROS" SPORTS CLUB, KALYTHIES, RHODES
- DIAGORAS CLUB
- MUNICIPAL CULTURAL AND SPORTS ORGANIZATION OF RHODES
- RHODES YACHT CLUB
- RODILIOS CYCLING CLUB, RHODES
- XANTHOS PATMIOS CLUB
- DIKAIOS KOS CLUB
- KOS SPORTS CLUB
- EVDAMOS KOS
- KALLONI FOOTBALL CLUB
- PAPADOS GERAS FOOTBALL CLUB
- ASSOCIATION OF LESVOS FOOTBALL CLUBS
- MYTILENI YACHT CLUB
- ANAGENNISI GERAS FOOTBALL CLUB
- NIREAS WOMEN'S VOLLEYBALL CLUB, CHIOS
- CHIOS SAILING CLUB
- ANO MERA FOOTBALL CLUB, MYKONOS
- PANAXIAKOS CLUB
- ANTIPAROS YACHT CLUB
- PAROS YACHT CLUB
- AGIOS GIANNIS DETIS PARK, PAROS - PAROS TRIATHLON
- "LEONTES" SANTORINI TAE KWON DO CLUB
- WOMEN'S VOLLEYBALL OF THIRA
- FOINIKAS SYROS VOLLEYBALL CLUB
- UNION OF CYCLADES FOOTBALL CLUBS
- ASSOCIATION OF BASKETBALL UNIONS, CYCLADES
- CYCLADES EQUESTRIAN CLUB
- SYROS YACHT CLUB
- SYROS TENNIS CLUB
- SYROS SAILING RACE, REGION OF SOUTH AEGEAN
- SYROS MARATHON
- ASKLIPIOS FOOTBALL CLUB, RHODES
- KOLOSSOS RHODES BC
- HELLENIC EQUESTRIAN FEDERATION
- HELLENIC SAILING ASSOCIATION
- ALL STAR GAME PATRAS
- HELLAS RALLY RAID LEPANTO



We support culture

The Aegean Sea, being a cradle of culture, has laid the foundation for development and progress. To this day, the islands are prolific in artistic output, promoted in the context of important cultural events that are organized every year.

In this light, Attica Group has acted consistently and reliably by making donations and sponsoring a number of cultural associations in the Cyclades, the Dodecanese and the islands of Northeast Aegean, thus supporting local tradition and dissemination of the particular features of each place.

Further, we have responded to requests from cultural associations and other entities across Greece offering tickets for the realization of their actions, including:

- MUNICIPALITY OF ASTYPALAIA
- INSTITUTE OF RESEARCH, TRADITION AND HISTORY OF THE DODECANESE
- MUNICIPAL SPORTS & CULTURAL ORGANIZATION OF RHODES
- SYMI THEATER OF RHODES
- PUPPET THEATER AND STORYTELLING FESTIVAL
- "PATMOS COLORS" CULTURAL AND MUSIC ASSOCIATION
- RELIGIOUS MUSIC FESTIVAL, PATMOS
- MUNICIPALITY OF PATMOS
- CULTURAL EDUCATIONAL CLUB OF ASTYPALAIA
- MYTILENI CHOIR
- THEATER OF THE MUNICIPALITY OF LESVOS
- NATURAL HISTORY MUSEUM OF THE LESVOS PETRIFIED FOREST
- FEDERATION OF LESVOS ASSOCIATIONS IN ATTICA
- MUNICIPAL REGIONAL THEATER OF NORTH AEGEAN
- HOLY CROSS CELEBRATION, UNION OF RESIDENTS OF DONOUSSA
- MUNICIPAL COMMUNITY OF TINOS
- ARCHAEOLOGICAL MUSEUM OF MYKONOS
- AION 13TH FESTIVAL OF NAXOS
- EUROPEAN MUSIC FESTIVAL 2013, NAXOS
- "AGIOS GEORGIOS" ASSOCIATION OF KINIDAROS, NAXOS
- MUNICIPALITY OF NAXOS AND SMALL CYCLADES
- MUNICIPALITY OF ANTIPAROS, AGIA MARINA LONG WEEKEND CELEBRATION
- MUNICIPALITY OF PAROS
- CHARITABLE MUNICIPAL ENTERPRISE FOR THE CULTURAL DEVELOPMENT OF PAROS
- MUNICIPALITY OF THIRA
- "FRIENDS OF SANTORINI"
- ANIMASYROS 2013
- SYROS MUSIC ASSOCIATION
- KAVAFY CULTURAL ASSOCIATION OF ANO SYROS
- PERANTINOS MUSEUM
- MUNICIPALITY OF LEROS
- MUNICIPALITY OF KALYMNOS
- MUNICIPAL REGIONAL THEATER OF PATRAS
- "SOCRATES NOW" SHOW

We support the Greeks in Europe

In order to promote the Greek language and by extension the Greek culture, we sponsored the granting of tickets to the following Clubs and Associations, we present indicatively:

- GREEK COMMUNITY OF ROTTERDAM AND GREATER AREA
- GREEK INTERCULTURAL CENTRE OF BRUSSELS
- BELGIAN CLUB OF GREEKS FROM HEPIRUS
- GREEK COMMUNITY OF MAINTAL
- GREEK COMMUNITY IN MARCHES
- ASSOCIATION DES DAMES GRECQUES DE GENEVE
- LA COMMUNITA ELLENICA EMILIA ROMAGNA
- META GREEK-POLISH ASSOCIATION

We support people and sensitive social groups

Furthermore, in the context of enhancing actions addressed to sensitive social groups, we also supported the following:

- 9TH CONFERENCE OF THE INTERMUNICIPALITY HEALTH AND WELFARE NETWORK
- MUNICIPALITY OF MEGISTI, TRANSPORT OF MEDICINAL MATERIALS FOR THE MULTIFUNCTIONAL HEALTH CENTRE OF MEGISTI, BLOOD TESTIT DEVICE & AMBULANCE
- MUNICIPALITY OF LEROS, TRANSPORT OF DOCTORS FOR FREE TESTS
- GENERAL HOSPITAL OF RHODES, TRANSPORT OF MEDICAL & MEDICINAL MATERIALS TO ISLANDS OF THE DODECANESE
- MUNICIPALITY OF RHODES, FREE MAMMOGRAMS
- MUNICIPALITY OF KOS, TRANSPORT OF MAMMOGRAPHY DEVICE FOR FREE TESTS
- SENOLOGIC HELLENIC SOCIETY
- MYTILENI KETHEA
- ASSOCIATION FOR THE SUPPORT OF HEALTH CENTER IN IOS
- PAROS EMERGENCY MEDICAL SERVICES (EKAB)
- WOMEN'S ASSOCIATION OF MARPISSA
- REGION OF SOUTH AEGEAN, TRANSPORT OF MAMMOGRAPHY DEVICE FOR FREE TESTS & BLOOD
- "AGIA PARASKEVI" ASSOCIATION, KATO MERIA-AMORGOS, TRANSPORT OF DOCTORS FOR FREE TESTS
- MEDICINS DU MONDE - FREE TESTS IN RHODES AND MEGISTI
- DENTISTS' ASSOCIATION OF DODECANESE - FREE TESTS IN THE DODECANESE
- DEVELOPMENT ASSOCIATION OF MOLOS-PAROS, TRANSPORT OF MAMMOGRAPHY DEVICE FOR FREE TESTS
- GENERAL HOSPITAL OF KALYMNOS, TRANSPORT OF AMBULANCE
- MUNICIPALITY OF SYMI, TRANSPORT OF MEDICINAL MATERIALS
- THE SMILE OF THE CHILD

The programme of the Attica Group has a long history. From 2005 to December 2013, Attica Group has offered a particularly large number of discount and free tickets, whereas every year it supports through direct sponsoring cultural and athletic associations, non-governmental organizations, Municipalities, Communities and Bodies.

Travel benefits

2009 > The cost of discount & free tickets amounted to €391,016

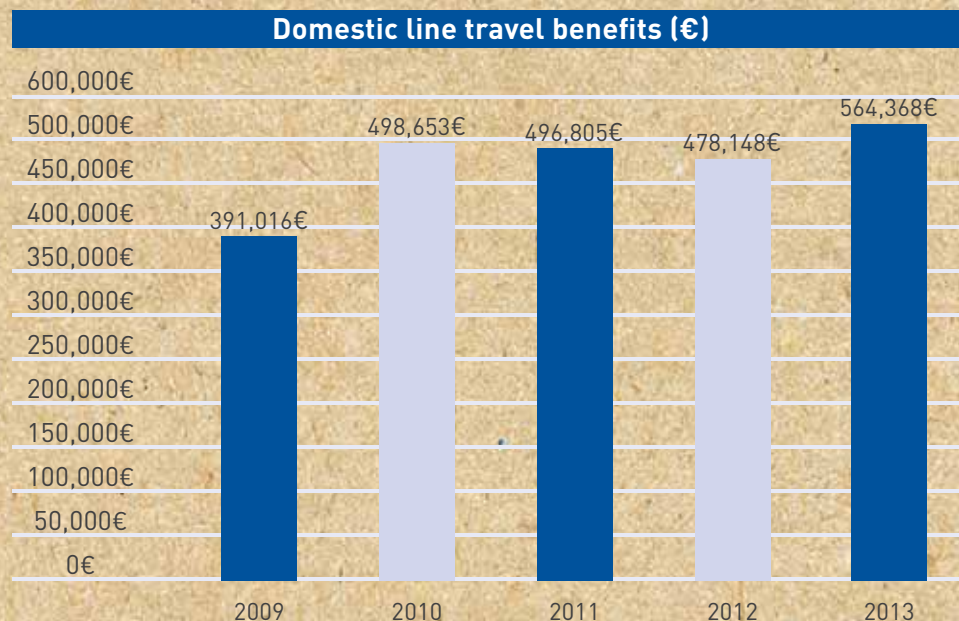
2010 > The cost of discount & free tickets amounted to €498,653

2011 > The cost of discount & free tickets amounted to €496,805

2012 > The cost of discount & free tickets amounted to €478,148

2013 > The cost of discount & free tickets amounted to €564,368

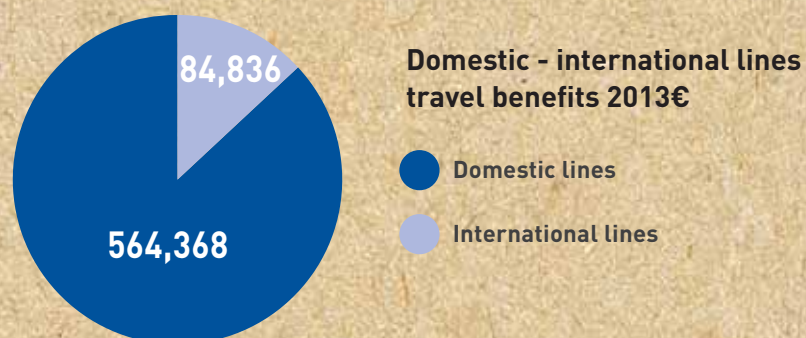
The above data refer to domestic lines.



The cost of free and discount tickets allocated by the Group for international lines in 2012 amounted to €84,836. However, the number of used tickets has not been determined yet.



In more detail, the allocation of discount and free tickets on domestic routes and the Adriatic Sea in 2013 is shown in the following chart:



Direct sponsorships

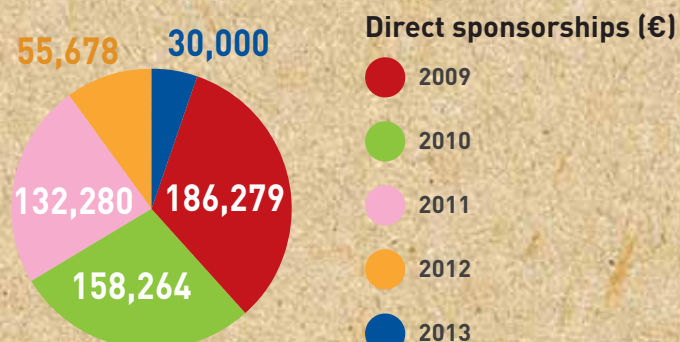
In 2009 the Group gave in total: €186,279

In 2010 the Group gave in total: €158,264

In 2011 the Group gave in total: €132,280

In 2012 the Group gave in total: €55,678

In 2013, despite the international economic recession and the global restraint in spending, Attica Group gave in total for direct sponsorships the amount of €30,000.



Actions on the Piraeus - Crete route

Already since it first reached Crete, the Group immediately responded to requests of entities and clubs for support, by incorporating them in the extensive aid programme that has been implemented for years on the islands that Attica Group reaches.

On the Piraeus-Heraklion route which is served jointly by ANEK-SUPERFAST, the company offered this year too free and/or discount tickets to cultural and sports clubs, and vulnerable social groups.

We support culture

- 3rd CHILDREN'S FESTIVAL OF AGIOS NIKOLAOS
- CRETATIVITY DOCUMENTARY
- HIGHWAY PRODUCTIONS - FESTIVAL OF CULTURES
- AETOGIANNIS - EDUCATION & CULTURE CLUB
- MUNICIPALITY OF VIANNOS -2ND HELLENIC CONFERENCE FOR HOLOCAUST AND GERMAN COMPENSATIONS
- MUNICIPAL REGIONAL THEATER OF CRETE
- MUNICIPALITY OF ARCHANES-ASTEROUSIA
- MUSEUM OF NATURAL HISTORY
- "AXENTI" CULTURAL ASSOCIATION OF PIROUNIANA
- "KENTRO KRITIS" CULTURAL ASSOCIATION

We support sports

- CRETE ATHLETICS CLUB
- ATHLETICS CLUB OF GERGERI, ROUVA
- "AGOGI" TAE KWON DO Club
- ERMIS ATHLETICS CLUB, ZONIANA
- HERAKLION SPORTS UNION
- ATHLETICS CLUB OF CRETE
- OPEN SEA SAILING CRETAN UNION CLUB
- MARATHON RUNNER'S CLUB, CRETE
- HERAKLION ATHLETICS CLUB - 6TH NATIONAL TENNIS CHAMPIONSHIP
- FESTOS MARTIAL ARTS CLUB
- LONG-DISTANCE RUNNING CLUB OF CRETE

We support people and sensitive social groups

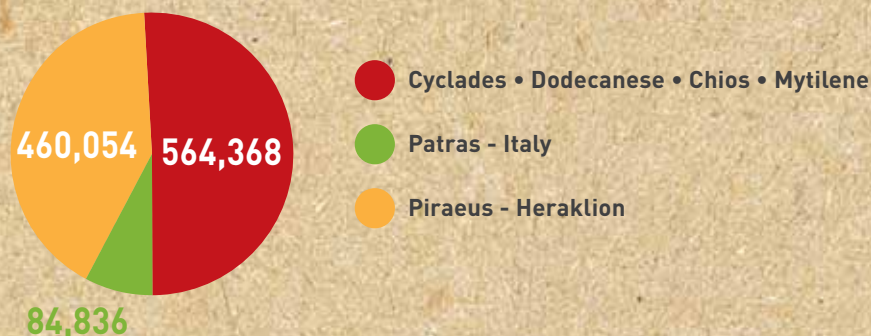
- GREEK RESCUE TEAM, HERAKLION
- THE SMILE OF THE CHILD
- MEDICINS DU MONDE
- MEDICINS SANS FRONTIERES
- RED CROSS
- DIKEOMA STI ZOI ASSOCIATION - UNION OF PARENTS AND FRIENDS OF DISABLED PERSONS
- REGION OF CRETE, TRANSFER OF 4 NURSES
- "CHILD'S HEART" HELLENIC ASSOCIATION FOR THE PROTECTION, INFORMATION & HELP TO CHILDREN WITH HEART DISEASE

Finally, the total amount of free and discount tickets offered by the Group on the Piraeus-Heraklion route, as first calculated in 2013, stands at €460,054. It should be noted that the booking system cannot isolate the tickets related to sponsorships only; therefore, we estimate that the percentage of sponsorship tickets is approximately 80%.



In more detail, the total allocation of discount and free tickets for 2013 in relation to domestic lines and the Adriatic Sea, as well as the Piraeus-Heraklion route which is served jointly by ANEK-SUPERFAST, is shown in the following chart:

**Domestic - International lines
travel benefits 2013 (€)**



3. Information to the public

National Transplant Organization

Since 2013 the Group has supported the National Transplant Organization and has actively aided its important mission, with the goal of widely disseminating the concept of organ donation and transplantation.

According to the data of the organization, approximately seven donors per one million of population were recorded in Greece in 2012, a number which is practically at the levels of 2011 (7.2 donors per one million of population) in the context of an action promoted by the Ministry for Health to increase organ donation. Our country ranks among the lowest in Europe in transplantation. According to data for 2013, our country ranks among the lowest positions in terms of organ donation, with only 7 donors per one million of population, while the relevant figures in other European countries are 20 and more donors.

Recognizing the growing need for information and awareness, the Group placed printed information material in the reception area of nine ferries (BLUE STAR 1, BLUE STAR 2, DIAGORAS, BLUE STAR PATMOS, BLUE STAR DELOS, BLUE STAR PAROS, BLUE STAR NAXOS, BLUE STAR ITHAKI and SUPERFAST XII) through which passengers can be informed about organ donation and transplantation.

4. Volunteering

Blood ties

In 2009 we laid the foundation for the commencement of a new, collective volunteering action.

The people of Attica Group at land and sea promptly responded to the call for the creation of a special blood bank that will contribute to society and promote the spirit of solidarity, as it will serve the residents of remote islands reached by the company, and also meet extraordinary needs of employees and their families.

In cooperation with “G.Gennimatas” General Hospital of Athens, we organized for the 5th consecutive year the volunteer blood donation events which take place twice a year, in May and September, at the Group’s central offices and on-board of ships moored at the port of Piraeus on the relevant days.

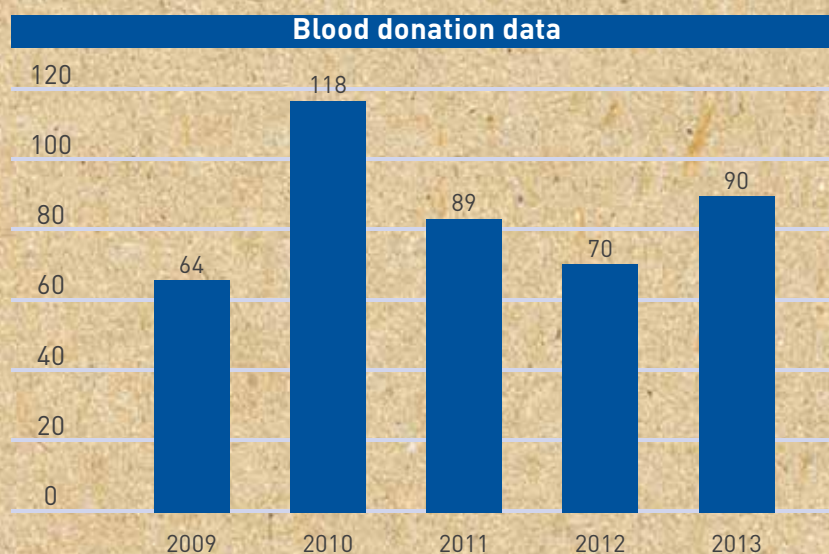
The warm response from the company’s personnel to calls for blood donation confirms the need for the creation of strong bonds between employees and islanders, developing a fabric of safety and substantial help in emergencies.

In 2013, our volunteers managed to collect 90 blood units in total, demonstrating that this initiative has indeed created strong “Blood Ties”, as there have been several emergencies for blood donation.

Specifically, the Blood Bank was created to:

- give blood in case of emergency to residents of small remote islands served by the company;
- give blood if needed to Group employees and their families;
- promote the concept and values of voluntary blood donation and to reinforce the spirit of solidarity of employees working in the offices, ships, agencies and islands.

Below follow the detailed results showing the collected blood units per year:

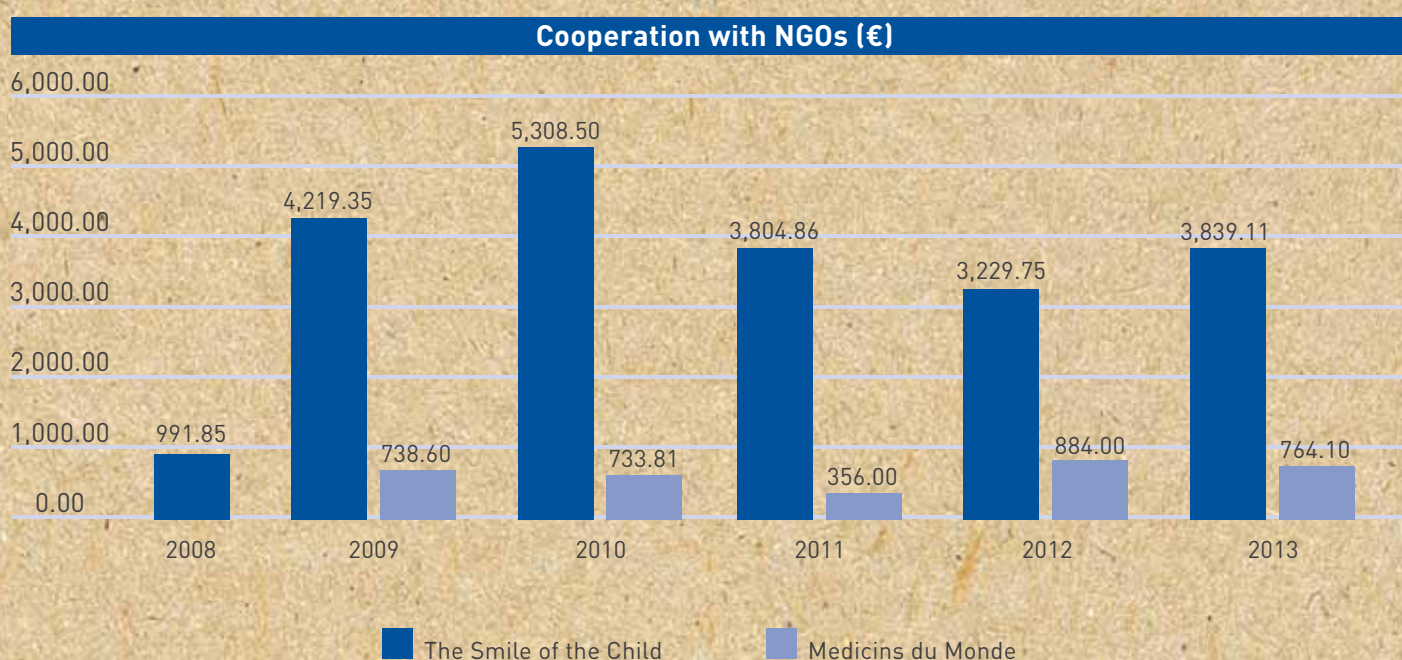




5. Cooperation with Non-Governmental Organizations

In 2008, the Group committed to join the efforts of the non-governmental organization “The Smile of the Child”, and placed money boxes on all ships, thus encouraging passengers to contribute to the organization’s major task. More specifically, in 2013 the amount of €3,839.11 was offered to the Smile of the Child, increasing the total funds raised to date to €21,392.42.

Taking into account the remarkable increase in requests for children’s care and the fact that in 2013 the Smile of the Child supported 63,299 children and their families, the Group took further action and collected clothing items which were offered to the organization in December 2013. At the same time, recognizing the important efforts made by numerous other entities and organizations, the Group acknowledges and supports their work by offering free and discount tickets as detailed above.

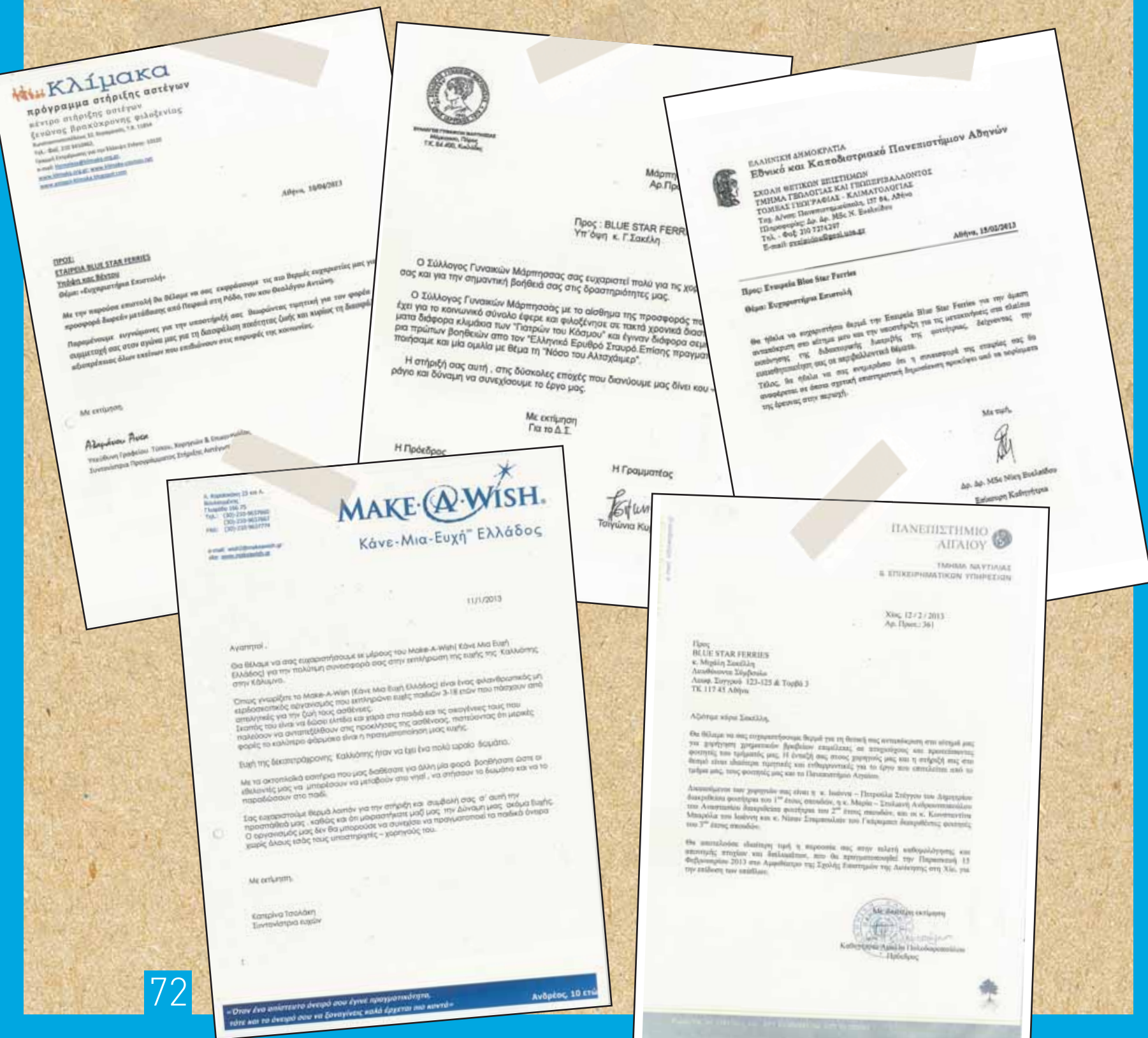


Thank you letters

The social role of Attica Group is our bond with the local societies and the residents of islands of the Aegean.

By our actions, we have not and do not aim to substitute for the State or regional infrastructure planning. We just wish to be an integral part of the local societies, of the places we travel to every day. We do not want to just be a bystander, who focuses solely on corporate development.

This is why, every time a small, simple "thank you note" reaches our offices from Municipalities, Regions, Associations and Non-Governmental Organizations, it gives us great pleasure and satisfaction, and encourages us to continue our work in the same manner.



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Communication on Progress (COP)

Global Compact



Global Compact Network
Hellas

Attica Group, within the framework of its Corporate Responsibility Programme, is committed since the beginning of 2009 to the Global Compact of the United Nations, which encourages companies to adopt 10 universally accepted principles for the sustainability of the environment, human rights, labour conditions and the fight against corruption, via universal implementation of the principles in all international activities. The Global Compact is the largest global initiative in corporate responsibility, with thousands of participants from more than 100 countries and its primary goal is to build and promote the social legitimacy of companies and markets.

The Global Compact is a purely voluntary global initiative with two primary goals:

- That these 10 principles should become the main trend governing business activities all over the world.
- That the initiative should act as a catalyst for action in support of the millennium development objectives of the United Nations.

Global Compact Principles

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights.

Attica Group respects and protects human and labour rights and its Internal Code of Business Conduct and Ethics declares in writing the acknowledgment and support of these rights. Page 25, 26, 33, 35

Principle 2: Businesses should make sure that they are not complicit in human rights abuses.

Attica Group does not violate any human rights and the Internal Code of Business Conduct describes in writing the relations between colleagues, Administration and Suppliers. Page 25, 26, 33, 35

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.

Attica Group defends the right of the employees to participate in organized unions and this is clearly stated in the Internal Code of Business Conduct. Page 25, 26, 33, 35, 36

Principle 4: Businesses should uphold the elimination of all forms of forced and compulsory labour.

Attica Group opposes any form of forced or compulsory labour and this principle is clearly stated in the Internal Code of Business Conduct. Page 25, 26, 33, 35

Principle 5: Businesses should uphold the effective abolition of child labour.

Attica Group opposes any form of forced or compulsory labour and this principle is clearly stated in the Internal Code of Business Conduct. Page 34, 35

Principle 6: Businesses should uphold the elimination of discrimination in respect of employment and occupation. Attica Group adopts an efficient recruitment procedure and policy, which states and identifies all required actions for the meritocratic selection of the best qualified candidates and their personal development. Since 2008, Attica Group has been implementing a Performance Management System which refers to the evaluation of the company's administrative and on board staff. Page 34, 35, 36, 41

Principle 7: Businesses should support a precautionary approach to environmental challenges. Attica Group has adopted a preventive environmental approach. Page 49, 50, 51, 52, 53, 54, 55, 56, 57

Principle 8: Businesses should undertake initiatives to promote greater environmental responsibility.

Attica Group has undertaken specific initiatives for the reinforcement of environmental responsibility and implements programs aimed at that objective. Page 49, 50, 51, 52, 53, 54, 55, 56, 57

Principle 9: Businesses should encourage the development and diffusion of environmentally friendly technologies.

Attica Group encourages the development and use of environmentally friendly technologies, such as is the use of low power consumption light-bulbs throughout its vessels and premises, etc. Page 49, 53, 54, 55

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

Attica Group is opposed to any form of corruption, as clearly stated in the Internal Code of Business Conduct and Ethics, and also in its corporate governance policy. Page 25, 26, 35, 41



GRI-G3.1 Indicator Table

The Corporate Responsibility Report of Attica Group is based on the Guidelines GRI/G3.1 applied for the composition of sustainability reports. The GRI instructions are a sum of principles and indicators, with a wide range of technical and specialized guidelines, notes and annexes, depending on the sector, which were formed through the international cooperation of multiple interested parties and are evaluated within the composition of these sustainability reports. More specifically, these reports are based on the GRI Sustainability Report Publication Framework and disclose all conclusions and results extracted during the reporting process concerning the commitments, strategic policy and administrative methods of the organization. The Framework is applied to all organizations, of any size, type or geographical location, and it is already in use as a foundation for the publication of sustainability reports by thousands of international companies, associations and organizations, in all sectors. The Report refers to the period 2013 and records the performance of Attica Group in the sectors of corporate governance, environmental policy, human rights, personnel and society at large.

This is the 5th consecutive annual "Social Responsibility Report" issued according to the guidelines of the GRI/G3.1 International Sustainability Reporting Initiative. Electronic database management systems were used for the data collection included at the Report in hand. It is worth mentioning that the methodology used for the calculation of the Report's indicators remained the same as in the previous years.

Finally, it is specifically stated that the present Report has not yet been certified by an external, independent body but it is anticipated to be implemented in 2015-2016.

| | | | |
|------|---|---------------------------------|--------------------|
| 1.1 | Statement from the most senior decision maker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy. | CEO's Address | Page 5 |
| 1.2* | Description of key impacts, risks and opportunities. | The Report Vision & Strategy | Page 6, 7 23-24 |

2. Organizational Profile

| | | | |
|-----|--|--|---------------------------|
| 2.1 | Name of organization. | Our Group Our history Corporate governance | Page 11 15-17 41-42 |
| 2.2 | Primary brands, products and/or services. | Our Group Our fleet | Page 11 14 |
| 2.3 | Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures. | Our Group Organizational structure | Page 11 12-13 |
| 2.4 | Location of organization's headquarters. | Our Group Management Our history | Page 11 13 16 |
| 2.5 | Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report. | Our Group Our lines Our network | Page 11, 12 14 15 |

*Partial indicator coverage

| | | | |
|------|--|--|--|
| 2.6 | Nature of ownership and legal form. | Our Group Organizational structure Management Our history | Page 11, 12 13 15 15-17 |
| 2.7 | Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries). | Our Group Our lines Our network Financial data | Page 11, 12 14 15 18-19 |
| 2.8 | Scale of the reporting organization. | Our Group Our network Our history Financial data Our Personnel | Page 11 15 15-17 18-19 33-34 |
| 2.9 | Significant changes during the reporting period regarding size, structure, or ownership. | Our history Significant events in 2013 | Page 15 17 |
| 2.10 | Awards received in the reporting period. | Participation & Recognition We support local societies | Page 29 63 |

3. Report Parameters

| | | | |
|-----|---|--|------------------------------|
| 3.1 | Reporting period (e.g., fiscal/calendar year) for information provided. | CEO's Address The Report | Page 5 6-7 |
| 3.2 | Date of most recent previous report. | The Report | Page 6 |
| 3.3 | Reporting cycle (annual, biennial, etc.). | CEO's Address The Report Vision & Strategy | Page 5 6 23-24 |
| 3.4 | Contact point for questions regarding the report or its contents. | Report evaluation form | Page 87 |
| 3.5 | Process for defining report content. | CEO's Address The Report Vision & Strategy Stakeholders | Page 5 6-7 23-24 28 |
| 3.6 | Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). | GRI-G3.1 Attica Group | Page 78-86 |
| 3.7 | State any specific limitations on the scope or boundary of the report. | GRI-G3.1 Attica Group | Page 78-86 |
| 3.8 | Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations. | GRI-G3.1 Attica Group | Page 78-86 |

GRI-G3.1 Indicator Table

| | | | |
|------|---|---|---------------------------|
| 3.9 | Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. | Vision & Strategy GRI-G3.1 Attica Group | Page 23-24 78-86 |
| 3.10 | Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement. | GRI-G3.1 Attica Group | Page 78-86 |
| 3.11 | Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report. | GRI-G3.1 Attica Group | Page 78-86 |
| 3.12 | Table identifying the location of the Standard Disclosures in the report. | Customer service & satisfaction Communication with the market GRI-G3.1 Attica Group | Page 43-44 45 78-86 |
| 3.13 | Policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, explain the scope and basis of any external assurance provided. Also explain the relationship between the reporting organization and the assurance provider(s). | COP Attica Group | Page 76-77 |

4. Governance, Commitments, and Engagement

| | | | |
|-----|---|--|---------------------------|
| 4.1 | Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight. | Management Social responsibility organizational structures Corporate governance | Page 13 27 41-42 |
| 4.2 | Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement). | Management Corporate governance | Page 13 41-42 |
| 4.3 | For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members. | Corporate governance | Page 41-42 |
| 4.4 | Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body. | Our network Management practices Corporate governance | Page 15 25-26 41-42 |
| 4.5 | Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance). | Management practices | Page 25-26 |

| | | | |
|------|---|--|--|
| 4.6 | Processes in place for the highest governance body to ensure conflicts of interest are avoided. | Management practices Corporate governance | Page 25-26 41-42 |
| 4.7 | Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics. | Management practices | Page 25-26 |
| 4.8 | Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation. | CEO's Address Vision & Strategy Management practices Our Personnel Corporate governance | Page 5 23-24 25-26 33-34 41-42 |
| 4.9 | Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct and principles. | Management Management practices Social responsibility organizational structures Our Personnel Development of employees Staff briefing Corporate governance Organization and management | Page 13 25-26 27 33-34 36-37 41-42 49 |
| 4.10 | Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance. | Social responsibility organizational structures Corporate governance | Page 27 41-42 |
| 4.11 | Explanation of whether and how the precautionary approach or principle is addressed by the organization. | CEO's Address Vision & Strategy | Page 5 23-24 |
| 4.12 | Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses. | Our Group Our network Our history Significant events in 2013 Management systems Participation & Recognition Our Personnel Fair & diverse workplace Labor rights Corporate governance Responsible marketing Customer service & satisfaction Organization and management We support the local communities | Page 11-12 15 15-16 17 27 28-29 33-34 35 36 41-42 42 43-44 49 61-69 |

GRI-G3.1 Indicator Table

| | | | |
|------|---|-----------------------------------|---------|
| 4.13 | Memberships in associations (such as industry associations) and/or national/international advocacy organizations. | Our network | Page 15 |
| | | Management practices | 25-26 |
| | | Management systems | 27 |
| | | Participation & Recognition | 28-29 |
| | | Communication with the market | 45 |
| 4.14 | List of stakeholder groups engaged by the organization. | Information and awareness-raising | 53-54 |
| | | | |
| 4.16 | Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group. | Shareholder structure | Page 12 |
| | | Stakeholders | 28 |
| | | | |
| 4.16 | Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group. | Stakeholders | Page 28 |
| | | Labor rights | 36 |
| | | Staff briefing | 37 |

Economic Performance Indicators

| | | | |
|-----|---|--|------------|
| EC1 | Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments. | Significant events in 2013 | Page 17 |
| | | Financial data | 18-19 |
| | | Vision & Strategy | 23-24 |
| | | We support local societies | 66-67 |
| | | Cooperation with Non-Governmental Organization | 71 |
| EC3 | Coverage of the organization's defined benefit plan obligations. | Health & Safety | Page 34 |
| EC8 | Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement. | Our network | Page 15 |
| | | We support local societies | 61-63 |
| | | Information to the public | 69 |
| | | Volunteering | 70 |
| EC9 | Understanding and describing significant indirect economic impacts, including the extent of impacts. | Financial data | Page 18-19 |
| | | Information to the public | 69 |
| | | Volunteering | 70 |

Environmental Performance Indicators

| | | | |
|-----|---|------------------------------------|------------|
| EN1 | Materials used by weight or volume. | Raw materials and waste management | Page 50-53 |
| EN2 | Percentage of materials used that are recycled input materials. | Raw materials and waste management | Page 50-53 |

| | | | |
|-------|--|---|--|
| EN3* | Direct energy consumption by primary energy source. | Organization and management Information and awareness-raising Climate change | Page 49 53-54 55 |
| EN4 | Indirect energy consumption by primary source. | Organization and management Climate change | Page 49 55 |
| EN5 | Energy saved due to conservation and efficiency improvements. | Raw materials and waste management | Page 50-53 |
| EN6 | Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives. | Organization and management Raw materials and waste management Information and awareness-raising Climate change | Page 49 50-53 54, 55 |
| EN7 | Initiatives to reduce indirect energy consumption and reductions achieved. | Organization and management Raw materials and waste management Climate change | Page 49 50-53 55 |
| EN8* | Total water withdrawal by source. | Climate change/Water | Page 55, 57 |
| EN9 | Water sources significantly affected by withdrawal of water. | Climate change/Water | Page 55, 57 |
| EN13 | Habitats protected or restored. | Biodiversity | Page 56 |
| EN14 | Strategies, current actions & future plans for managing impacts for biodiversity. | Biodiversity | Page 56 |
| EN18* | Initiatives to reduce greenhouse gas emissions and reductions achieved. | Organization and management Climate change | Page 49 55 |
| EN20 | NO, SO, and other significant air emissions by type and weight. | Organization and management Climate change | Page 49 55 |
| EN22 | Total weight of waste by type and disposal method. | Raw materials and waste management | Page 50-53 |
| EN23* | Total number and volume of significant spills. | Climate change | Page 55 |
| EN26 | Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation. | Organization and management Raw materials and waste management Information and awareness-raising Climate change/ Water | Page 49 50-53 53-54 55, 57 |

*Partial indicator coverage

GRI-G3.1 Indicator Table

Labor Practices and Decent Work Performance Indicators

| | | | |
|------|---|---|---------------------|
| LA1 | Total workforce by employment type, employment contract, and region. | Our Personnel Fair & diverse workplace | Page 33-34 35 |
| LA2 | Total number and rate of employee turnover by age group, gender, and region. | Our Personnel | Page 33-34 |
| LA3 | Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations. | Our Personnel Development of employees | Page 33-34 36-37 |
| LA4 | Percentage of employees covered by collective bargaining agreements. | Our Personnel | Page 33-34 |
| LA8 | Education, training, counselling, prevention and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases. | Development of employees | Page 36-37 |
| LA9 | Health and safety topics covered in formal agreements with trade unions. | Health and Safety | Page 34 |
| LA10 | Average hours of training per year per employee by employee category. | Development of employees | Page 36-37 |
| LA11 | Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings. | Our Personnel Development of employees | Page 33-34 36-37 |
| LA12 | Percentage of employees receiving regular performance and career development reviews. | Development of employees | Page 36-37 |
| LA13 | Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity. | Our Personnel | Page 33-34 |

Human Rights

| | | | |
|------|--|---|------------------|
| HR3* | Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained. | Fair & diverse workplace | Page 35 |
| HR4 | Total number of incidents of discrimination and corrective actions taken. | Fair & diverse workplace | Page 35 |
| HR5 | Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights. | Our Personnel Fair & diverse workplace | Page 33-34 35 |

*Partial indicator coverage

| | | | |
|------|--|--|------------------|
| HR6* | Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor. | Management practices Labor rights | Page 25-26 36 |
| HR7* | Operations identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor. | Management practices Fair & diverse workplace | Page 25-26 35 |

Society

| | | | |
|------|---|--|--|
| S01 | Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting. | Management practices Fair & diverse workplace | Page 25-26 35 |
| S03* | Percentage of employees trained in organization's anti-corruption policies and procedures. | With local societies as our destination We support local societies Information to the public Volunteering Cooperation with Non-Governmental Organizations | Page 61 62-68 69 70, 71 |
| S04 | Actions taken in response to incidents of corruption. | Our Personnel Corporate Governance | Page 33-34 41-42 |
| S05 | Public policy positions and participation in public policy development and lobbying. | Management practices Fair & diverse workplace | Page 25-26 35 |
| S06* | Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country. | Communication with the market We support local societies Cooperation with Non-Governmental Organizations | Page 45 62-68 71 |
| S07 | Total number of legal actions for anticompetitive behaviour, anti-trust, and monopoly practices and their outcomes. | Vision & Strategy | Page 23-24 |

*Partial indicator coverage

GRI-G3.1 Indicator Table

Product Responsibility

| | | | |
|------|--|--|--|
| PR1 | Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures. | Fair competition | Page 42 |
| PR3* | Type of product and service information required by procedures and percentage of significant products and services subject to such information requirements. | Our history Development of employees | Page 15-17 36-37 |
| PR4 | Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes. | Our Group Significant events in 2013 | Page 11-12 17 |
| PR5 | Practices related to customer satisfaction, including results of surveys measuring customer satisfaction. | Responsible marketing | Page 42 |
| PR6 | Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship. | Our Group Our fleet Our network Our history Significant events in 2013 Vision & Strategy Participation & Recognition Development of employees Customer service & satisfaction Information to the public | Page 11-12 14 15 15-17 17 23-24 28-29 36 43-44 69 |
| PR7 | Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes. | Management practices Responsible marketing | Page 25-26 42 |
| PR8* | Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data. | Responsible marketing Customer service & satisfaction Communication with the market | Page 42 43-44 45 |

*Partial indicator coverage

EVALUATION FORM OF 2013 CORPORATE SOCIAL RESPONSIBILITY REPORT

Aiming at the continuous development of the corporate social responsibility actions implemented by the Attica Group, please take a few moments to fill in the following questionnaire. Your opinion is especially important to us.

In which category of the Attica Group participants to you belong:

- | | |
|---|--|
| <input type="checkbox"/> Employee | <input type="checkbox"/> Local Society Participant |
| <input type="checkbox"/> Associate | <input type="checkbox"/> Non-governmental Organization / Society / Association |
| <input type="checkbox"/> Customer | <input type="checkbox"/> Media |
| <input type="checkbox"/> Shareholder/Investor | <input type="checkbox"/> Other |
| <input type="checkbox"/> Supplier | |

Please note your overall impression about the following units of the Report:

| | Excellent | Good | Average | Poor |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| Social Responsibility Management | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Development of Actions for employees | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Corporate Governance | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Development of Actions for the environment | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Development of Actions for the support of local societies (culture, athletics, social care, etc.) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Report Information | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Please note your overall impression from the Corporate Social Responsibility Report

| | Excellent | Good | Average | Poor |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| There is balance between the units | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The texts are complete | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The content is comprehensible | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| It includes all the subjects it should | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Would you like to make any other comments/recommendations?

.....

.....

Personal Details (optional):

Full name:

Organization:

Address:

Tel:

e-mail:

Please mail this questionnaire to:

ATTICA GROUP, attn. Mrs. Christina Grigora,
address: 123 -125 Syngrou Ave. & 3, Torva Str., 11745 Athens, Greece
or by e-mail to: grigora@attica-group.com
or by fax to: +30 210 89 19 829.

*All information will be used by the Group to evaluate the Report through a statistical analysis.
Personal details are protected as stipulated by the law on personal confidentiality.*



In the interest of the environment, this report has not been printed and has instead, been made available as an HTML pdf document on the sites of: Blue Star Ferries, Superfast Ferries and Attica Group.

Readers may also choose to print sections of the report.

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